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Contact: Jim Baker

**Technical Advisers
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Contact: Margaret Stevens

For further information on any of the above vacancies please contact the appropriate consultant. If your qualifications do not match the above positions but you are seeking other opportunities please contact us anyway.

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Contact: Margaret Stevens

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COMPUTER WEEKLY International

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Nords in bid for US simulators

NORWEGIAN Nord-50 and Nord-10 minicomputers are the basis of three of the four bids being entered for a US Air Force simulator contract.

The requirement is for 18 simulators for the new General Dynamics F-16 fighter, which will be used to train pilots to fly 1,000 of the USAF's total complement of 3,000 F16s. Simulators are likely to be required for the other 2,000 machines, leaving the winner of the current contract well placed for further business.

**DG European
sales chief**

Ray Fortune
ALL Data General's area managers in Europe now report to Ray Fortune, who has been appointed to the newly-created post of sales director, Europe.

Until now Fortune has been based in London as area manager for North West Europe. His new job takes him to Data General's European headquarters in Paris.

Ray Piggot, formerly UK national sales manager, has succeeded Fortune as area manager North West Europe. In this position he has responsibility for Data General's activities in the UK, Belgium and the Netherlands.

TP monitor launch

TRANSACTION processing has moved on to another line of small machines, with the announcement by Interdata of the Itrac TP monitor for its 32-bit minicomputers. The product was developed by Interdata's European software group based in the UK.

Brazilian clamp-down on foreign minis

TIGHT restrictions by the Brazilian government on the minicomputer and small systems business are planned to take their final form before the end of the year.
Central to the scheme is the effective exclusion of all but two overseas companies, and the government's own venture, from import or local manufacture of machines.

**Third world
urged to
limit imports**

TO save on spare parts and deploy their computer resources more effectively, developing countries should limit the variety of computers they import.

This view was expressed by Norman Revell, a lecturer at the City University Business School, London, who visited the International Conference on Computer Applications, held in Bangkok.

Speaking at a meeting of the BCS Specialist Group for Developing Countries, Revell reported that the conference delegates differed sharply on whether developing countries could learn from the experience of advanced countries and skip the early steps of computer development, or whether they needed to start from scratch and learn from their mistakes.

Small systems companies, from the giant multinationals to minor firms, are currently showing their wares to the Brazilians, in an effort to gain one of the two hotly contested contracts.
According to a South American trade expert, companies like DEC, Data General and IBM, with System 32 and 34 and possibly Series 1, are less likely to

be awarded tomorrow (Friday).
The high regard in which the Nord minis are held among the scientific community is emphasised by the fact that CERN, the Centre for European Research into Nucleonics in Geneva, now has 70 of them.

Two networks are being established in Scandinavia using Nord-10 minis. Scanet — linking research establishments in Stockholm, Helsinki, Copenhagen, Gothenburg, and Oslo — is a store-and-forward message switching system for information exchange, and Uninet is a planned, pan-Scandinavian packet-switched network which will enable universities to share their computing power.

Moral dilemma over Interpol's moves for own system

ACCORDING to reliable sources, Interpol, the international police organisation, is working towards the establishment of a computer centre at its St Cloud headquarters, outside Paris.

Even though Interpol does not now have its own computers, it does have access to the computerised information systems of the US government.

Interpol is believed to have similar access to the automated government records of Germany, France, the UK, the Netherlands and those of many other nations.

Interpol's access to these records and the possibility of automated access in the near future raises serious questions for governments around the globe. Should they buy computers for Interpol?

In recent months, Interpol has come under scrutiny by various governments, including those of the US, West Germany, the UK, the Netherlands and it is believed, Canada.

In addition, the organisation has become the object of

inquiries by the National Commission on Law Enforcement and Social Justice (NCLE), which has offices in Washington, Los Angeles and 18 other US cities.

NCLE itself is an unusual public interest group as it is sponsored by the controversial Church of Scientology.

A report prepared last December by the US General Accounting Office (GAO) stated that Interpol had access to criminal records via the computerised National Crime Information Centre (NCIC), operated by the Federal Bureau of Investigation and a similar system operated by the US Treasury Department.

In addition, according to GAO, Interpol can obtain such items as local police information and even copies of US citizens' passport photographs.

While the GAO report did not specifically accuse Interpol of abusing its privileges, it did state that in its limited study it determined that "requestors (of information) often did not furnish adequate documentation

to support their requests." The report then detailed several criticisms of Interpol.

According to GAO, while Interpol could not be specifically accused of acting in ways that were different from its claims, "there is no practical way to assure (its) compliance" with regulations.

When an NCLE investigator, Vaughan Young, travelled throughout Europe recently, he was falsely accused of counterfeiting his copy of the GAO report — and of impersonating a US government official.

Young claims to have accurately identified himself, and he even appeared at Interpol offices in an attempt to clear up the matter.

The GAO report he was accused of fabricating is readily available to anyone who is curious.

Interpol sent his name and its accusations to the various Interpol bureaux around the world, and a derisive story about Young was planted in the West German Press.

V77s replace ICL systems in Sydney

THE former Varian Data Machines, now Univac Mini Computer Operators, has given ICL a rough ride in Australia. V77 minicomputers have been ordered to replace or supplement small ICL systems at four companies, two of which are using the highly successful 2803.

A 1902T at Berlei Hestia in Sydney will be replaced by a V77-600, and Paul Hamlyn, also in Sydney, is putting in a 77-600 alongside its 1901A.
In Melbourne, perhaps the biggest disappointment for ICL is that a reservation system, for Flag Motels, run as a pilot on a 2803, is to be transferred to V77 minis at four sites. But Flag still runs two 2803s.

Also in Melbourne, a health insurance fund is to replace its 2803 with a V77.

Overall, ICL's position in Australia appears to have been weakening, with few orders yet placed for large 2800s, and the Queensland government has decided to replace its 1800 series machine with a Univac 1100/82 (CWI, May 5).

**Making their mark in Munich**

One of 16 UK companies that appeared together at Systems 77 in Munich was the Data Recording Instrument Co, which exhibited some of its peripheral equipment range on the stand pictured here.

The joint UK venture was backed by the British Overseas Trade Board and sponsored by the Business Equipment Trade Association.

One of the other firms that took part, Compex, was making its first major public presentation at any exhibition. The main presentation on the Compex stand was of Galleo, Compex's design system for the automatic

Brazilian clamp-down on foreign minis

gain rights in Brazil than the smaller ventures.

The Brazilian government will probably select a less powerful company, so as not to overpower the efforts of the government venture, Cobre.

Cobre has the rights to manufacture Ferranti Argus 700s in Brazil and has also concluded an agreement with Sycor to manufacture its Sycor 400 under an

Argus 400 label (CWI, April 14).

The strategy for excluding the non-government approved overseas companies from the market is not yet clear, but is likely to include prohibition from establishing a local factory, and high import tariffs.

Data General has already asked the US government to protest at the forthcoming Geneva Trade Conference.

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How IBM deals with terrorist threats

THE recent battle between IBM and Forro Precision, Inc. in a United States federal court evokes memories of some embarrassing revelations faced by the computer giant nearly three years ago. At that time IBM was discovered to be training its security forces to infiltrate outside organisations which, in IBM's opinion, posed a threat to the corporation.

On September 16 of this year, Forro Precision, a Woodland Hills, California, manufacturer of machinery used to build disc drives, was awarded \$2.7 million when a jury determined that IBM had intentionally interfered with Forro's business practices in violation of California law. The charges stemmed from IBM's investigation of Forro's affairs, carried out with the aid of a former agent of the US Federal Bureau of Investigation.

Forro's victory, according to attorney Joseph M. Alloto Jr., was in part due to IBM's use of improper tactics to obtain a warrant to search Forro's premises. IBM had contended that its actions were justified because its secrets were being used by competitive disc drive manufacturers.

Sworn testimony describing the methods and naming some

of the persons employed by IBM during its investigation are included in the record of the suits between IBM and Telex.

The jury in the Forro v IBM suit also found, in accordance with IBM's claims, that Forro used IBM's trade secrets in the course of making machinery for its customers. As a consequence, Forro was ordered to pay IBM nearly \$281,000 in damages. Forro did not know that the specifications it received from its customers had come from IBM.

Two other charges made by Forro, that IBM violated anti-trust statutes and that Forro is entitled to punitive damages in addition to the direct damages it was awarded, resulted in no verdict. The jury, which must reach a unanimous verdict, was split in its opinions, and these charges will be re-examined in another trial.

The Forro suit is also related to another famous trial in the American computer business, that of a group called the San Jose Eleven. The persons involved in that case were accused by IBM of stealing trade secrets from IBM's San Jose, California, disc drive manufacturing facility. The eleven defendants were

eventually cleared because IBM's agents had used improper methods to obtain the information on which the theft charges were based.

IBM's security policies also caused a stir in the United States in late 1974, when it was revealed that IBM had been training some of its employees in methods of infiltrating outside organisations, alleged terrorist groups that IBM felt posed a potential threat.

The possible use of IBM's security personnel as secret agents to spy on outside organisations was studied in a

used. The course Cary called a "pilot" was given on November 4-15 at IBM's Management Development Centre in Glen Cove, New York, but the course had been previously tested on six IBM executives.

At the time Tamm wrote the letter, which he also made available to the press, he said that IACP was contemplating a suit against IBM because of the corporation's statements. That idea was dropped later, and IBM admitted that Tamm's contentions were factual.

The controversial materials, part of a larger program dealing with corporate security, appeared in the form of a booklet entitled *Security: A Management Style/A Course of Instruction in Corporate Protective Services*.

While warning IBM's people about the dangers of taking matters into their own hands, the material suggests that IBM contemplates the use of "counter-terror operatives, skillfully placed," and to understand the use of the "right kind of provocateur."

Bugging the FBI and CIA

PHONE PHREAK Captain Crunch whom I wrote about in my last letter from America (CW, September 18) is back in the news.

In an interview carried in *Professional Intelligence Reporter*, a monthly newsletter published in San Francisco, former phone phreak John (Captain Crunch) Draper claims to have tapped the telephones of both the Federal Bureau of Investigation and the Central Intelligence Agency. The technique used by Draper was applicable to many systems in the United States, although changes in telephone switching equipment made during the last two years have made his method obsolete.

During the first half of this decade telephone company maintenance personnel were able to test a line while it was in use by dialling a special access number with internal signalling tones. This procedure allowed telephone company personnel to monitor the quality — and the content — of ongoing calls. Draper claims to have figured out the access code, and he tried out his discovery by using the telephone switching system to interconnect his line with those of others, including the local offices of US government police agencies.

training course given to some IBM employees in November, 1974. At the time, IBM was apparently concerned about the danger posed by subversives in the United States and abroad. That concern may have been justified, because the very materials used in IBM's secret course were stolen and turned over to an anti-establishment newspaper in Berkeley, California, which published them only days after the course was completed.

At the time the documents were published, IBM's chairman, Frank Cary, said that he was "shocked" by the material used in the course. He also said that "it was only through a series of errors that (the material) was allowed to be used in even a single pilot class."

Dan Burnham, at that time IBM's top public relations man, at first said that the material was not prepared by IBM, but was developed by the International Association of Chiefs of Police (IACP) under contract.

Both of those statements proved to be misleading, as a letter from Quinn Tamm, then president of IBM, to Cary revealed.

LETTER FROM AMERICA

By Hesh Wiener

The course materials state that IBM should be wary of terrorism in such places as South Africa and Latin America as well as the United States, and that the corporation should develop an internal apparatus for dealing with threats and disturbances. Among the organisations singled out as posing a danger to IBM are the leftist National Caucus of Labor Committees, the rightist American Nazi movement, and the Jewish Defense League.

IBM was told to develop trained operatives at each of its sites to deal with extremists, and to build a central corporate command to co-ordinate the local operations.

It is not known whether IBM changed its security procedures as a result of the ill-fated course, but the Forro, Telex and San Jose Eleven cases provide a glimpse into the company's methods of dealing with threats.

Electronic mail is growing

"ELECTRONIC mail is an adolescent sex — it's all about it but not in it," says Howard Anderson, president of the leading US electronic mail.

Anderson, president of Boston, Massachusetts, Group Consulting Company, says that electronic mail will be up.

"Electronic mail is the fastest growing part of the equipment and terminal market during the 1980s," he says. Anderson, the 30-year-old graduate of Harvard Business School, claims that the growing market will generate a \$1.2 billion business in terminal and communications services within five years.

In a recently released electronic mail, the Group notes that the service has several advantages over building an electronic system. One obvious one is the fact that it is a facsimile, but others are: TWX-Telex and price typewriter message; Newer technologies are available choices to word processing and other-based message systems (CHMS).

Facilities provided would include network control, speed conversion, error control, terminal polling, message routing and rerouting and formatting.

Some of these facilities are offered by the "value-added" carriers such as Telenet, which leases AT&T lines to provide a packet-switched service.

The sheer size of AT&T, one of the largest companies in the world, means that such a service would have a far more pervasive impact than Telenet. In addition it would include such facilities as a high-level language, allowing users to specify their communications requirements in non-English form.

While this would make it a tough competitor for IBM's Systems Network Architecture, its impact on other manufacturers and communications equipment companies.

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Bell network threat to computer firms

ALTHOUGH primarily an instrument in the trial of strength between AT&T and IBM, the US-wide Bell Data Network planned by the telephone company is likely to have a serious impact on other computer companies.

This is the view of Gideon Gartner, analyst with New York stockbrokers Oppenheimer & Co.

The Bell Data Network, as yet unannounced although it has been described to US share analysts, is intended to provide a data communications facility which provides a ready-made alternative for much of the arduous network implementation that users now have to undergo (CW, July 27).

It would take over the role of several communications hardware products at present supplied by mainframe manufacturers and communications equipment companies.

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As for IBM, it is fully committed to the concept of distributed processing, despite its traditional emphasis on systems which centralise processing power. Series 1, System 32, System 34, 5100, 3780 and the forthcoming Orbit minicomputer are all potential distributed processing products, and telephone switching equipment such as the 3750 is also an element in IBM's grand strategy, as emphasised by an in-depth briefing at the company's La Grange, France laboratory in October.

AT&T is equally committed to winning a share of the burgeoning market for office automation and transmission services, including electronic mail and electronic funds transfer.

A subset of the proposed Bell Data Network called Transaction Network Service is already operating in some states in the US, providing a specialised funds transfer service to supermarkets.

Further along this line are Burroughs with BDL and Digital Equipment with DECnet. Univac's Distributed Communications Architecture and Honeywell's Distributed Sys-

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Lecturer of Year award

Crowning two years' success in establishing Logica in Australia, Don Jones has been given the Australian Computer Society's Lecturer of the Year award for 1977. As part of the award, he is currently on a tour of Australia, lecturing on minicomputers in data communications.

Jones, managing director of Australian subsidiary Logica Pty for the first two years of its existence, will return to Logica UK after his tour. He will be succeeded as Australian managing director by Tim Cooke, previously in charge of the Nordic subsidiary (CW, February 24).

'Leave small systems market to Redifon' says Heinz Nixdorf

FAILURE of the British computer industry to capitalise on the enormous market offered by the UK Big Four clearing banks worries Heinz Nixdorf, founder and head of Nixdorf Computers.

"I think that ICL was wrong to let the American win the whole of that market without a fight," he says.

The foreign subsidiaries of Nixdorf are free to decide which products they will market from the Nixdorf catalogue, but Herr Nixdorf expresses himself uneasy at some of the decisions taken by the UK company.

Although Nixdorf Computer now owns Entrex, the licensor of the Redifon Seecheck key-to-disc system, which has been enhanced to include general data processing facilities as well as data entry, Herr Nixdorf sees no need for any conflict between the two companies in the UK.

"The royalties we get from Redifon are fair," he says. "In my personal view, Nixdorf UK should leave aside the 8870 and concentrate on the 8864 banking

terminal system. Two hundred people is about the right number for selling banking systems," says Herr Nixdorf.

"It is unwise to make competition against one's best friend, and we should leave the small systems market to Redifon."

Nixdorf UK counters by saying that the market for terminal orientated small business systems is so large that the £4 to £5 million business done annually by Nixdorf and the £10 million or so done by Redifon is sufficiently small that there is no danger of the two companies damaging each other by competition.

As for the banking system, a concentrated marketing effort is now being built up.

Fourth Century

THE fourth NCR computer to be ordered by the National Bank of Poland has now been installed. It is an NCR Century 251 system, and this latest order brings the value of NCR computers used by the bank to about \$4 million.



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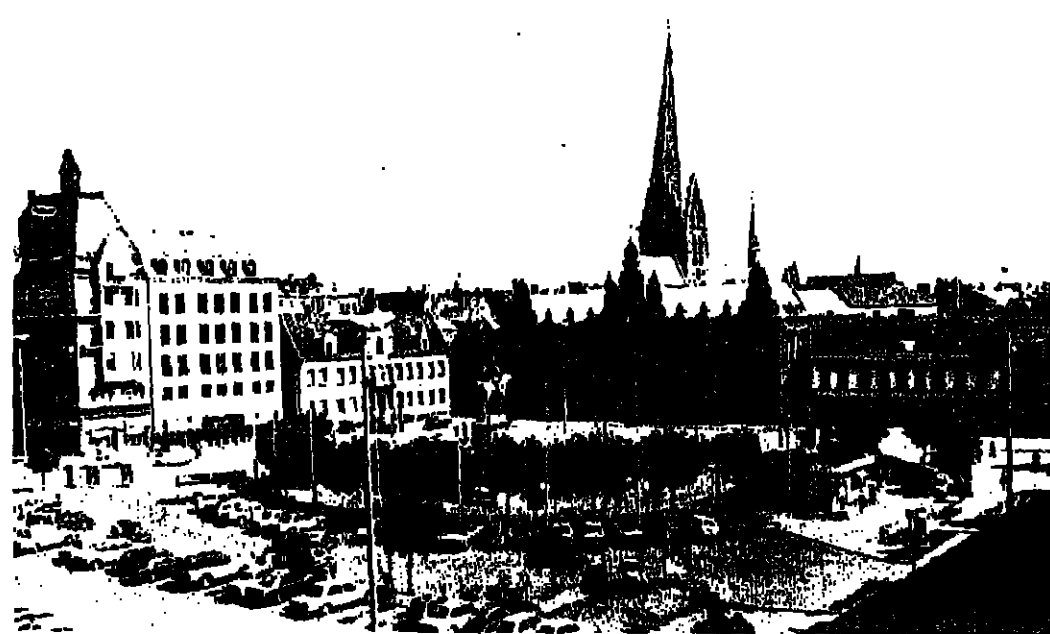
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Malmö accent on 'friendly data processing'

BETWEEN 1965 and 1975 the city of Malmö in Sweden developed its data processing in the traditional way, upgrading from central mainframe to central mainframe.

But in 1975, the city felt that central processing would not give the many varied users effective and what is called 'friendly data processing' at a reasonable cost. It also worked out that the applications it had planned would need a system which could handle 130 terminal transactions a second.

It also found that an IBM 370/148 handling 10 transactions a second would cost five million Kronor (£870,000) compared with a mini handling four

transactions a second and costing 200,000 Kronor (£23,000). The number of 370/148s needed to handle 130 transactions would cost 10 times as much as the 32 minicomputers needed.

These simple comparisons, plus the fact that by 1975 manufacturers were developing database software, Cobol compilers and large storage capacity for mini, led Malmö to move to distributed processing.

So far it has installed 14 Data General minicomputers which support 80 terminals and handle applications ranging from maintaining waiting lists for old people's homes to billing harbour charges at the city's port.

IBM role in brave new Afghanistan

Ian Hugo reports from Kabul

IF you receive a stock of two tons of assorted door handles and sell 100, how many have you left and what is their value? This is one of the problems being tackled by the sole commercial computer installation in Afghanistan.

The IBM 360/30, 32K memory, with four tape drives, card reader and printer was bought five years ago by a consortium of airlines, banks and hotels and was given strong IBM support to launch a brave new Afghanistan.

The effort has given IBM 100 per cent of the market, for the other machine in the country is an I130. This was a gift to the Met office from the World Meteorological Organisation.

To understand why there are not numerous 360s as a reward for this initiative, you have to understand Afghanistan, as IBM has learnt from hard experience.

Afghanistan has an estimated population of 17 million — es-

timated because there has never been a population census. In a couple of years, with the help of the UN, there may be one.

In the neighbouring Hindu Kush mountains, in chaikhana (tea shops) covering below two ancient 200ft high Buddhas, you can buy floor space overnight next to a wood store, and as much tea as you can drink, for 7p — hardly the place you would expect IBM to look for new markets.

But with all the basic government data to collect and some significant industry (banking and textiles), the opportunity seemed to be there.

The problems started with the name. Proudly calling itself IBM, the installation quickly found itself known as ABM, which was presumed to mean Afghan Business Machines.

The trouble was that in Farsi, one of two local languages, the characters for A and I, as popularly written, are interchangeable. To avoid further embarrassment, the name was changed to Afghan Computer Corporation.

I spoke to Mr Vaz, an Indian, over the inevitable pot of tea. Was he the chief systems analyst, I inquired? No, he smiled, just the only systems analyst.

He explained that the stock control problem arose because import quotas and taxes are concerned primarily with weight, so that conversion to unit value was difficult.

This is one reason it has been impossible to produce figures for the import/export balance of the country; this, plus long borders with Iran and the Soviet Union and just two frontier posts. In turn, this complicates an attempt at a census, since an important temporary export is people.

We were joined by Mr Chopra, the IBM maintenance engineer, also an Indian. He explained that the installation tended to look to India for its trained staff but that the programmers and operators were Afghans.

How was the electricity supply, I suggested tentatively? At

this, the picture brightened. It was very good, he said, and also the telephone system. Both had been designed and installed by Siemens.

The real problems, he said, were of resistance to change (now where have I heard that before?)

In five years of operations, the installation has achieved a usage of only 100 hours per month, all statistical, accounting and inventory work.

This work posed real problems because quantities and values that started off vague tended to get vaguer as they progressed through the systems.

Hard figures, if you were foolish enough to attempt them could so easily rebound on your own neck; everybody had to make a living somehow. So there were no simple applications in practice.

What of the future? Well, there was a lot more statistical and accounting work to be done, if people could be persuaded to produce figures.

What about government statistical work? Well, they were doing some for the Ministry of Education but otherwise... a polite shrug of the shoulders.

Optimistically, Mr Chopra suggested that with government support there could be "a great leap forward" and Mr Vaz enthusiastically concurred. Both have worked for over two years at the installation and have obviously retained their faith in its ultimate success.

Meanwhile, IBM has not given up either. The former educational manager for IBM India, Mr N. V. Balasubra, has moved in as resident IBM manager at the installation and has started giving PL/I courses at the Engineering Faculty of Kabul University.

The Engineering Faculty was chosen because the language of instruction is English, rather than Farsi, Pushtu, French or Russian — languages used variously by other faculties. The Dean of Engineering was so pleased with the course that he has made them a "compulsory choice." Soon, too, the installation hopes to have a System 34 and perhaps one of the banks will get its own machine.

French govt earmarks £73.5m for DP sector

EMPHASISING the commitment of the French government to the national computer industry, the Industry Ministry has announced that 82% of its budget for 1978 will be devoted to various aspects of computing.

The sum proposed is 630.8 million francs (£73.5 million). Of this, 60% (383 million francs) is set aside for CII-Honeywell Bull, and 20% (118 million francs) for keeping the former CC factory at Toulouse in business.

The remaining 20% is allocated to development of the component industry, peri-informatic sector growth contracts and promotion of the use of computing.

The lion's share of this, 50 million francs, goes to develop-

ment of very large scale integrated circuitry. The amount allocated by the French is about a quarter of what the Japanese government is investing in development of VLSI.

Growth contracts already agreed with Sintra-Transac, Logabax, SEMS, Pyral, GBS, Inter technique, IER and shortly, Benson, will account for 34 million francs.

Promotion of the use of computing is in the hands of a body called the Technical Computing Centre. It is similar to the UK's National Computing Centre and will get 23 million francs, £2.7 million. By contrast, the NCC is to get £1.7 million over three years from the UK government.

South Korean order for ITT

THE Belgian-designed ITT Metacanta 10C telephone switching system, which includes relay relays similar to the UK TXE-4 system and is controlled by a specially-designed ITT 1802 stored program control computer, has won a major victory in South Korea against competing systems from GTE and AT&T of the US, L. M. Ericsson of Sweden, Siemens of West Germany and Fujitsu, and Nippon

Electric from Japan. The South Korean contract is worth "well over \$100 million," and involves the establishment of manufacturing facilities for the equipment on behalf of the State-owned Korea Telecommunications Company. But the first systems to be installed will be manufactured by ITT's Belgian Bell Telephone Manufacturing Company subsidiary.

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How Japan plans for an information society

KAORU ANDO holds clear views on the vital role of the DP industry. It is "socially desirable" in itself, it consumes few resources and does not pollute. But its chief benefits lie outside itself, in the gains its applications and technologies will bring to other sectors.

For the economic future, he believes, belongs not to the capital intensive economies but to the knowledge intensive ones.

Already, Japan's capital intensive industries are under attack by competitors from the developing world. It is only a matter of time before developing countries acquire capital intensive facilities which, with low labour costs, will pose a major

threat. To protect its position in world markets, Japan must, he says, develop a "knowledge based society" of knowledge intensive industries.

Examples include education, R & D, printing and publishing, broadcasting, advertising, information processing, professional services and communication. These sell high added value goods and services and added value is recognised as the key to future wealth.

To achieve this, Japan has plans to develop into an information society exploiting information processing and communication technologies to the full. Moreover, while national plans are never easy to carry

through, Japan has several factors in its favour. A labour shortage is foreseen. There is what Ando calls the Japanese "drive to improve" coupled with the consensus approach to decision making. This means the run-up to a decision may be lengthy but its implementation will be swift and assured.

In public life people understand the need for such a plan. Some 75 members of the Parliament take an active interest in the development of the information processing industry and form a group which advises the government. They recognise that DP is a "key national industry for the future" and see the link between its develop-

ment and the development of the whole economy into an information society.

For instance, Ando notes, LSI changed the watch and camera industry. But now "the LSI days are over" and under development is a "super LSI which will give real help to the electro-mechanical industry."

Nonetheless, to make a national strategy work demands the right climate and a public which understands it and supports it. Education and communication are very necessary. For "the public is near-sighted" and the skills shortage could be critical. By 1985, for instance, Japan will need 500,000 professionals in DP and other professions with a

basic grasp of how DP can help their jobs. Without action, a shortfall of 380,000 would occur.

So how does Japan go about creating the right climate and educating tomorrow's users?

The DP industry and profession plays an important role. It defines its social responsibility in education terms. Giving donations to projects unrelated to DP may be worthy but, says Ando, it is "just not responding actually to social needs" of the kind the DP industry is equipped to meet.

The DP industry responds to social needs through education. It acknowledges a need to educate the whole community in DP. Indeed "profitability and social responsibility are two wheels on which business must be riding." Business in future must respond to social needs as well as to profit considerations if its purpose is to be understood by the public. Initiatives do come from the profession of industry but there is no co-ordinating group. "The atmosphere creates things."

Here are some elements in the ways Japan educates tomorrow's users:

To build public awareness there is a national Information Week. Instituted by the government in 1972, this occurs in the first week of October each year. Conferences are held in major centres throughout Japan and are open to the public. Overseas speakers attend, films are shown and equipment is demonstrated. The public is able to use and become familiar with computers supplied by manufacturers.

Each year the conferences have a theme such as "machines and human beings" and "computers and society." These distributed conferences keep the computing idea before the people and are part of a long-term education and communication plan.

Formal public education is also offered. The quasi-government broadcasting body NHK runs a basic programming course on its educational TV channel. By now it is "very well known" and anyone can take the course. "There's no need to enroll—just switch on and buy a low cost text issued by NHK."

The school system trains schoolchildren in DP by linking computer education to applications and the subject interests of pupils. There are three types of course: DP in mathematics; DP in managerial information processing for commercial students; and scientific information processing for technical students.

Educating the public is not only vital but time consuming, "and it requires much advanced investment." However, "public interest is growing" though Ando would like to see more public discussion in the media. Now, he says, "we have to teach the teachers."

One body which does so is the Fujitsu Institute of Computer Science which he founded over a decade ago. The Institute is a professional training school open to the public and intended to be "a central powerhouse." It now turns out 400 to 500 "graduates" each year who include high school teachers, company employees and union leaders. As well as teaching, the Institute develops materials for use in courses elsewhere.

To complement the Institute,

The Japanese economic challenge has made a major impact on the Western world. At Datafair 77 in London last month Kaoru Ando (pictured right) outlined Japan's plans to build an information society whose performance may again be a major factor in the world economy. NIGEL LAURIE, a communications consultant with a special interest in computing, discussed with Ando how Japan is preparing today for the demands and opportunities of tomorrow.



KAORU ANDO is a distinguished leader in Japanese computing. Born in Tokyo in 1914, he reflected its international outlook by studying economics at the University of Indiana. In the following year he joined IBM, passing time at the IBM Sales School with Watson Jr. Then he worked setting up IBM in Japan where he held the posts of director of education, personnel, marketing as well as managing director.

After 29 years with the company he left IBM in 1943 and, at government request, helped build up Japan's computing industry. He was appointed managing director of Fujitsu in 1970 and has been executive advisor. He is president of the Fujitsu Institute of Computer Science, one of IFIP and the Japanese representative.

Ando's many other roles include director of Information Processing Society of Japan, member of Advisory Committee on Computer Education of Japanese Ministry of Education, and member of Ministry of Labour Advisory Committee on Employer Promotion for the Physically Handicapped.

Ando's view of computing reflects the convergence of technologies. "Basically, we are three Cs, he says, 'technology, communication and computer technology'. They should be merged, he believes, to form the core of the DP industry's development.

Fujitsu, the company he advises, is, he notes, a DP company.

Ando would like to see a post-graduate Institute of Information Science. One graduates from all disciplines could be an interdisciplinary high grade centre. This would produce a body of qualified DP specialists to meet the critical future demand.

In Honolulu the Japanese American Institute provides a pipeline between Japan and the USA. "In exchange of ideas, America studies the Japanese, doing business and industry, the American manages. 'A dream' stage is 'a counterpoint Europe' to encourage two-way flow of ideas."

Will the Japanese succeed? At Datafair, Ando called information society planning a version of the Apollo project, and candidly confessed, "I really don't know what the information society is, but all hope is that it will be a benefit to society."

How the human body responds to change is difficult to predict. But Japan's success he expounded, lies in its assurance and a highly optimistic outlook. Change, he said, is managed with care. Experiments and tests of six to 12 months, widespread use, of new message switching systems, transactions, always go through very slowly.

Ando's view of the human being, he said, creates a new image of people to be

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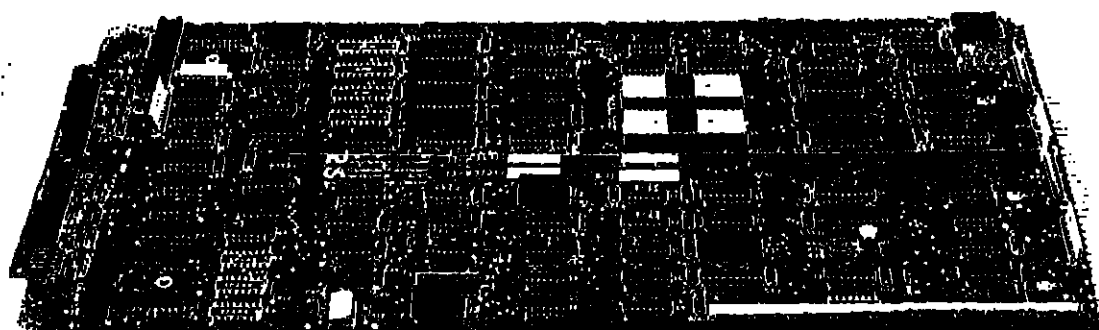
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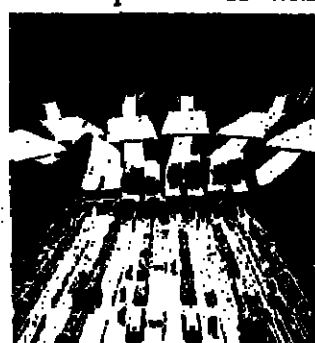
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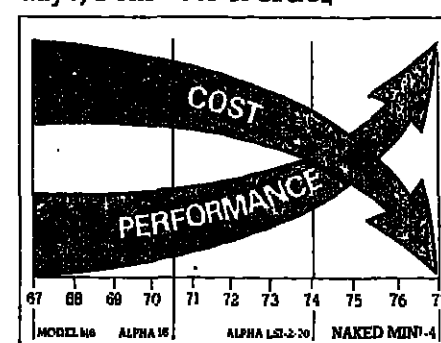
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ITT processor for large networks

A FURTHER addition to ITT's range of communications systems and equipment has been announced by the company's German subsidiary, Standard Elektrik Lorenz.

The new hardware addition to the line is a third communications processor, 3809, which joins the 3805 and 3807, but offers further facilities for large networks. It has a capacity of up to 612 full-duplex lines, and main memory extends to one Megabyte. Eight multiplexed channels are also offered.

The processor has a throughput of about 400,000 bytes per second, and can support peripherals through block-multiplex channels with a transfer rate of 1.5 Megabytes per second.

Peripherals offered with the 3809 include disc drives with

capacity up to 60 Megabytes, tape drives, card-reader and 600 or 900 lpm printers.

A portfolio of software modules called Data Switching System is included in the announcement, running under a special Communications Operating System, COS.

Modules include Data Switch/Message Control Program to interface the network to the host computer, Communications Access Method, which takes over this function from the host mainframe, Network Manager, and File Access Method.

ITT Business Systems says that the 3805 and 3807 already introduced in the UK are likely to meet all user requirements for the foreseeable future, but it is considering a 3809 for possible introduction in the long term.

Running a DP centre

ALL aspects of running a computer centre are covered in an information service from Auerbach in the form of bi-monthly supplements.

The first supplement deals with organisation and looks at planning, efficiency and communications with, and supervision of, staff.

The production management supplement deals with the main aim of computer operations: to meet the needs of the organisation. Planning and scheduling work flow, input and output controls and the distribution of output are covered.

Interfaces between the end user and both the computer and

the operations department are dealt with in the third supplement. The next two are related, in that one covers job accounting and justifying the operations budget while the other looks at auditing and measuring performance.

The final supplement deals with management functions ranging from designing the computer centre to supplying time sharing services.

The series of supplements is called Auerbach Data Centre Operations, and costs £120 for a year. A 30-day free trial is offered. Further details can be had from Heyden and Son, Spectrum House, Hillview Gardens, London NW4 2LQ.

Are time-lags in implementation of new ideas and technology, repeated failures and differential growth and development in various countries peculiar to the computer industry? FRANK LAND, of the London School of Economics, examines the

Factors in the transfer of technology

AT the end of the recent IFIP Congress in Toronto, I took a 52-hour Greyhound bus ride to the Canadian Rocky Mountains. This gave me a chance to try to reflect on some of the massive volume of material we had received at the congress.

One particular thought kept recurring. Despite the incredible rate of technological invention, and the prospect of an even more rapid rate of progress in this direction, the computer industry revealed a series of intriguing time-lags: the lag between an invention becoming known — for example, bubble memory — and its actual incorporation in a marketable product; the even greater lag between the availability of new capabilities and the recognition and use of the capabilities in industry and commerce.

Even greater is the lag between the application of a new technology in one developed industrial country and the application of the same technology in a developing country. Even within a single country — even one industry — the rate of

take-up of new ideas and technology shows enormous variation. At the same time, once the new technologies begin to be used, they undergo the same kind of problems of introduction as those they replace.

Are the time-lags, the repeated failures, the differential growth and development rate peculiar to the computer industry, or do they apply to all technological developments?

Some organisations or countries can absorb new technologies, whereas others fail to utilise them. Overall we note an accelerated growth in technology in the 20th century, yet the progress made has been far from uniform. The accelerated pace of technological progress appears to have made the rich richer and the poor poorer.

Within the past decade people have begun to be interested in the process by which technology is transferred. A new area of studies is developing which attempts to look into the process by which technology transfer is initiated and implemented and which looks at the factors which inhibit or slow down the process, and the factors which aid or accelerate the process. Some previously accepted doctrines regarding the direction of development of technology have been challenged, for example, by Schumacher, who has demonstrated that a technology relevant in one environment may be totally irrelevant in a different environment.

The systematisation of the study of technology transfer has enabled us to identify the three most important components in the transfer process:

1. The source — which has the knowledge and skill relating to the technology in question. The source may be the research and development section of a large industrial organisation, or may be a pure research establishment, or an academic institution, or an organisation which sells technology, such as a computer manufacturer or software house. Or the source may be a country which is utilising a particular technology.

2. The target — which at present lacks the knowledge or skill to exploit the technology. The target may be a production division of the company with the R&D department, or may be a different branch of a multinational company, or may be a developing country.

3. The agent — responsible for transferring the knowledge and skill from the source to the target.

If we look at the process of transfer more closely, we can begin to identify the factors which act as constraints on the transfer of the technology. Some of the most important of these factors are:

Resources constraints — lack of capital and finance, lack of labour with the required skills; Infrastructure constraints — lack of adequate communication facilities, lack of education and training facilities;

Technical constraints — products engineered for a temperate climate may not operate efficiently in a tropical climate; Cultural constraints — comprising attitudes, norms, and

may directly inhibit certain kinds of development or cause conflict between the agent, with one set of cultural norms, and a different set of norms. (Consider the problem of bribes in different countries.) These differences may operate at the level of organisations or at the level of countries. Does the relevant slowness of UK industry to adopt UK inventions, as against the US or Japan, derive from cultural constraints, resource constraints or a mixture of the two?

Economic constraints — size of the market and problems of scale;

Educational constraints — the level of literacy and numeracy. Again, this may be as significant a difference between a developed and a developing country as between two organisations within one country — one which has recruited its managerial staff with a background of higher education, perhaps from business schools, and the other which has recruited its managerial staff with different educational qualifications;

Legal constraints — such as laws relating to privacy, to pollution and to ways of doing business via company legislation;

Institutional constraints — arising from the methods of operation of the country's institutions. Included in this, for example, would be the codes of practice used by the accounting profession and the extent of bureaucratic control and red tape;

Political constraints — connected with the political system in operation, and factors such as nationalism, patriotism and the extent of government control;

Language constraints — which prevent the free communication of ideas and knowledge across political boundaries and, at times, within one country.

All these constraints are in some ways interdependent. The legal and political constraints are in some sense the result of cultural patterns.

Why, for example, does a major industry appear to reject a new development which appears to the outsider to make the product of that industry cheaper and more reliable? The factors causing the rejection may be very complex, consisting of institutional, cultural and economic elements. What factors give rise to the typical management Catch-22? If it is not written off, we cannot replace it because the costs have

not been recovered, if it is written off, we cannot replace it because it is now free.

Awareness of the constraints in transferring technology from source to target gives rise to the concept of "fit". The new technology must fit into the complex environment of the target. Awareness of the inhibiting factors also suggests some of the tools which may aid the process of transfer and help to overcome some of the constraints. The most important tools are:

General Automation has no plans for a second generation at present, but is completing a portfolio of banking software which will be available to Swift and non-Swift users.

ICL intends to develop a new modular SID combining elements from both the 1500 and the 7502 terminal systems.

NCR and EC are also preparing Swift solutions. DEC is said to be working on a system to run under RSX-11. (CW, October 27.)



Frank Land

problems of what he calls technology transfer. Mr Land is chairman of the UK committee set up to help organise contributions to the Third Jerusalem Conference on Information Technology, to be held on August 6-9 next year.

Education and training: Education has many aspects. It can be used to reinforce existing barriers or be used to prepare for change. It is one of the principal conditioning agents affecting attitudes towards technology and change. Education is not a one-off-for-all operation performed on school children, but a continuous process through life in terms of technology transfer.

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ROUNDUP

Royal opening for Swift funds transfer network

THE Swift interbank funds transfer network was declared officially open in Brussels in October, by Prince Albert of Belgium. At the ceremony, the three approved Swift Interface Device, SID, suppliers, revealed their plans for the next generation of hardware and software.

Burroughs is to meet criticisms of the 87 SID's throughput capacity by rewriting the interface software in the MPL 2 language of the B80-800-1800 compatible range of small systems.

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US MINIMAKER Microdata has completed negotiations to buy 75% of key-to-disc manufacturer CMC UK for \$4 million, but has abandoned plans to buy CMC France and CMC Germany. CMC UK has subsidiaries in Sweden and Denmark and Microdata will market through distributors for the rest of Europe. (CW, October 20.)

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Digital Computer Controls DCC-16 series. (CW, October 27.)

DELAYS of at least 15 months in the production of its large-scale 66/85 processor have led Honeywell to revise its plans for its large systems, which are currently under increased pressure from the IBM 3030 series. The 66/85 is likely to be replaced by a more powerful processor in 1978, but in the meantime enhancements to the existing Level 66 and 68 (Multics) processors are expected very shortly. (CW, November 3.)

EXPORTS of UK computing services received a boost from the National Computing Centre following the decisions to give extra support to the 123 members in this sector and to appoint a services industry membership manager. The latter will act as a contact point for the software products scheme, for requests from overseas for training services, and for the interlock programming services scheme, under which contractors develop systems in the UK to the specifications of an overseas customer. (CW, November 3.)

UNDER the revised plan for restructuring the Swedish computer industry, Stansaab will effectively take over Datasab, and the resulting company, Svenska Data, will be owned equally by Saab-Scania and the State. The managing director-elect is Gunnar Wedell, at present head of Stansaab. The plan will be put before the Swedish Parliament shortly. (CW, November 3.)

DESIGN of the new Pascal-based language for the Swedish defence procurement agency, FMV, has been sub-contracted to UK consultancy SPL by L.M. Ericsson. FMV will use the language as its standard for real time software development. In September the US Department of Defence also decided to use Pascal for its Ironman project. (CW, October 27.)

RELEASE 5 of IBM's VM/370 operating system says that VM/370 will be supported on the current models of the 3030 series (and, presumably, on future models). Fears that IBM was seeking to push users of its new large machines irrevocably towards MVS have been allayed by the new release. (CW, October 27.)

THE fourth company to join the UK National Enterprise Board's Inspec consortium is Systems Designers Ltd, which has long had a close association with the government, handling in particular several projects for the Ministry of Defence. (CW, October 20.)

REPRESENTATIVES of top IBM management are scheduled to visit China very shortly. IBM has been eyeing the Chinese market for banking systems. (CW, November 3.)

THE UK government-owned Cable and Wireless Company is bidding \$18.3 million for Carterfone Communications Corp. of Dallas, Texas, celebrated for an anti-trust victory in the late 1960s, as a result of which equipment from non-AT&T suppliers was allowed to be attached to AT&T lines for the first time. (CW, November 3.)

THE mini developed by the Swiss firm SEN Electronique of Geneva has been officially launched as the Helvet-1. It is compatible with the 16-bit Data General Nova and REX. The

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A summary of main news items which have appeared since the last issue of Computer Weekly International on October 13

COMPUTER WEEKLY's annual charity ball raised over £1,000 for the British Computer Society's Specialist Group for the Disabled. The ball, held at London's Royal Lancaster Hotel, was attended by over 600 people from the computer industry. (CW, October 20.)

THE Zilog Z-8 single-chip microcomputer is scheduled to appear in quantity in March. The eight-bit device has an on-board memory capacity of 2K bytes of ROM and 96 bytes of RAM, with 32 I/O lines. The 16-bit Z-8000 is planned to appear next June. Its throughput capabilities and architecture will be similar to those of the PDP-11/70 mini, with a Z-80 compatible (at assembly language level) instruction set. (CW, October 20.)

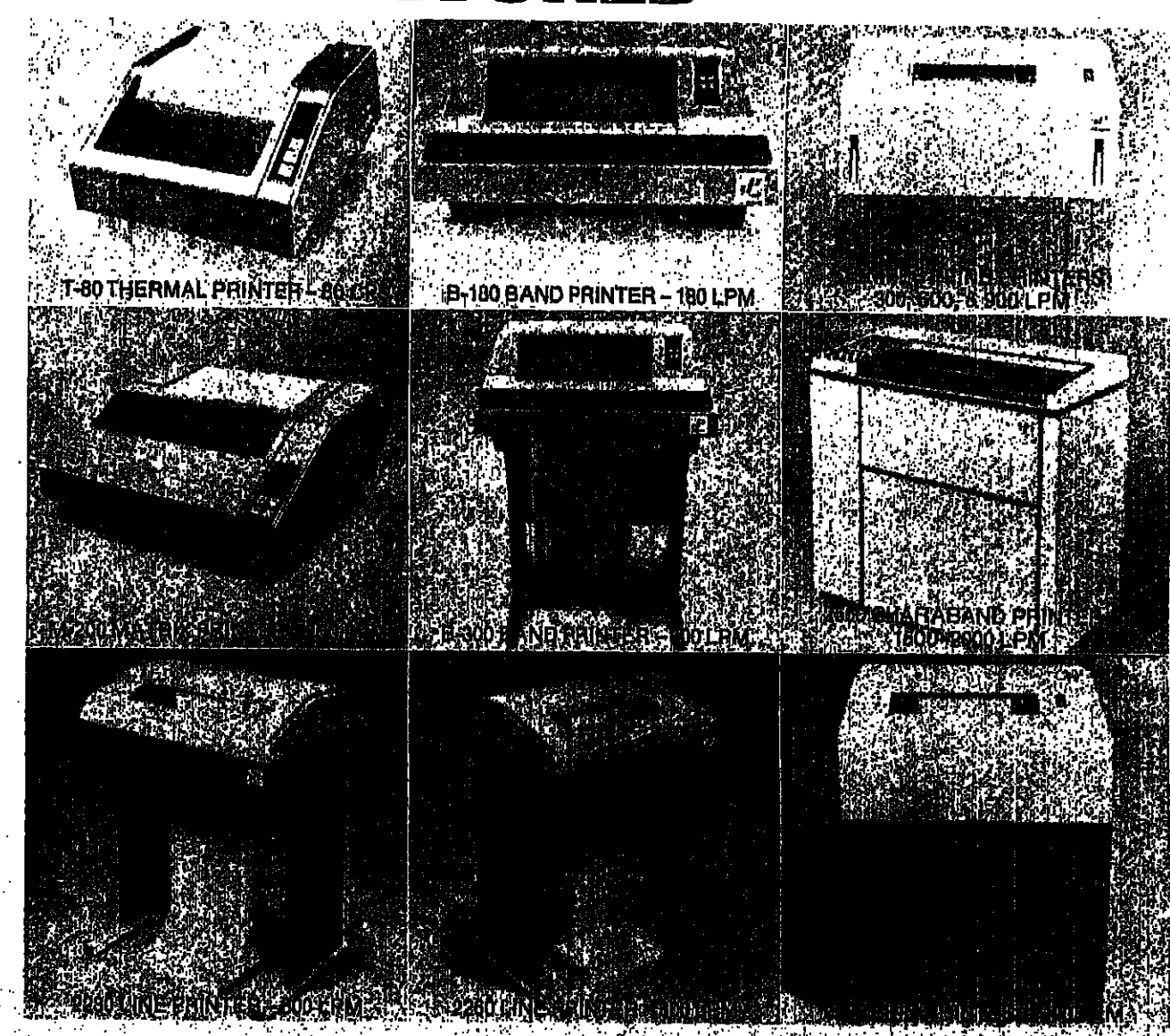
A 32-BIT mini has been introduced by Digital Equipment. Called VAX-11/780, it comes with a new operating system named OS VAX/VMS and will support all PDP-11 peripherals as well as being able to run PDP-11 programs. Volume deliveries will begin in mid-1978, although first shipments could start earlier. (CW, October 27.)

THREE new 1100/80 and two new 90/80 models have been introduced by Univac, all featuring new compact

processor logic and 16K bit memory chips. New entry-level 1100/80 offers 70% of the power of the 1100/81, and better price-performance than IBM's new 3031. (CW, October 27.)

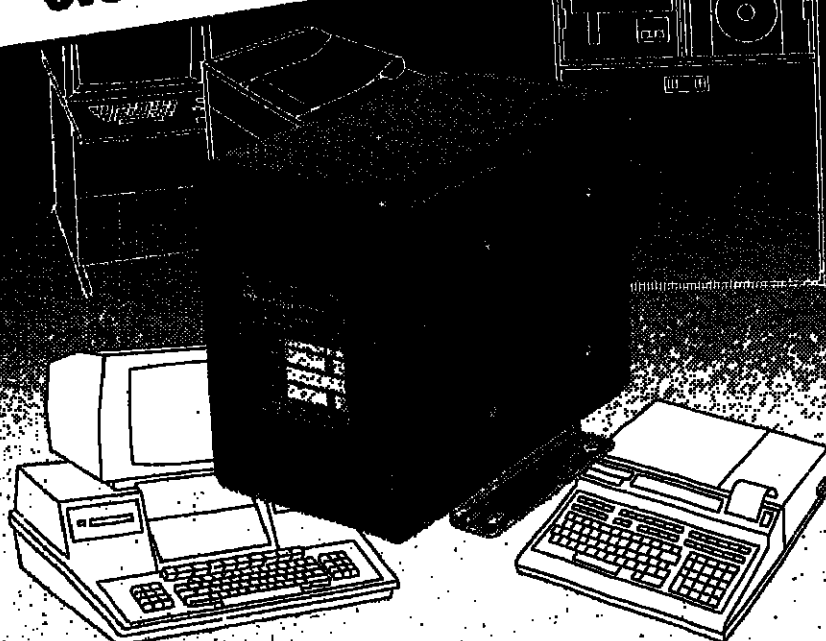
A NEW subsidiary has been established in the California centre of the US semiconductor industry (known popularly as Silicon Gulch) by CAP, the UK consultancy. Known as CAP-CPI Inc and based in Palo Alto, the company will deal in CAP Microsoft products and services. (CW, November 3.)

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Jerusalem Conference

THE Third Jerusalem Conference on Information Technology, to be held in Jerusalem on August 6-9, 1978, has taken as its main theme the problems of technology transfer. The conference will cover a wide range of topics on computing applications and technology and communication systems, with a special focus on the role of computers in the transfer of technology. There will also be an international software and hardware exhibition.

Because of the international flavour of the conference, committees have been set up in various countries to coordinate

to make strong contributions to the event. The chairman of the UK National Committee is Frank Land, of the London School of Economics. In France, Jacques Hohenstein of the Ecole Supérieure d'Electronique is the national chairman. An international feature of the conference is a computer fair, which will be held in Jerusalem. Among those who will enter the computer fair are the UK, Canada, Israel and the US. The fair will be held in Jerusalem, and will be open to the public. It will be a unique opportunity for computer professionals from all over the world to meet and exchange ideas. The fair will be held in Jerusalem, and will be open to the public. It will be a unique opportunity for computer professionals from all over the world to meet and exchange ideas.

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IN TELEPRINTERS,
VIDEO TERMINALS, PAPER
TAPE PUNCHES AND
DATA PREPARATION
EQUIPMENT.



Philips' software aids for US early 1978

DATA entry and preprocessing software already being sold on the Continent by Philips will be made available in the UK and the US early next year through its original developer, Four Phase Systems.

The software adds capabilities to Four Phase Systems' IV/70 data entry system, both in its local processing and mainframe communications modes.

New features include sequential access to index sequential files, increased flexibility in local printing and spooling of print files, extension of the IV/70 programming language to include all common arithmetic functions, and the ability to execute batch functions concurrently from more than one terminal.

The IV/70 is sold by Philips in Europe as the X1150 series, and the software is known there as Data X1150 Version 4.

Setback for Fujitsu

THE big breakthrough sought by Fujitsu in the Australian market may be a little delayed. The company was thought to be well ahead of the field for the prestige Commonwealth Bureau of Census and Statistics contract with a large-scale M180 mainframe to replace its CDC 6800.

But Canberra reports that the CBCS is rethinking its whole strategy and may decide to put out another tender on the basis of several smaller systems. Fujitsu is likely to remain in the bidding.

ROYTRON™ plug-compatible punch

Desktop punch with serial asynchronous RS-232C compatible interface. Designed to utilize ASCII defined control codes and operate with a terminal device on the same serial data lines. Punch accepts data at all standard baud rates up to 800 baud continuous or 4800 baud batched, utilizing a 32 character buffer.

Two modes of operation are provided: Auto Mode - Simulates Model ASR 33 Teletype punch using ASCII defined data codes (DC2 and DC4) to activate/deactivate the punch; Manual Mode - Code transparent mode. Panel switches control activation/deactivation of punch and associated terminal device.

MODEL 1060-AS
High speed compact with self contained alignment and power supply. Complete in attractive, noise dampening housing.

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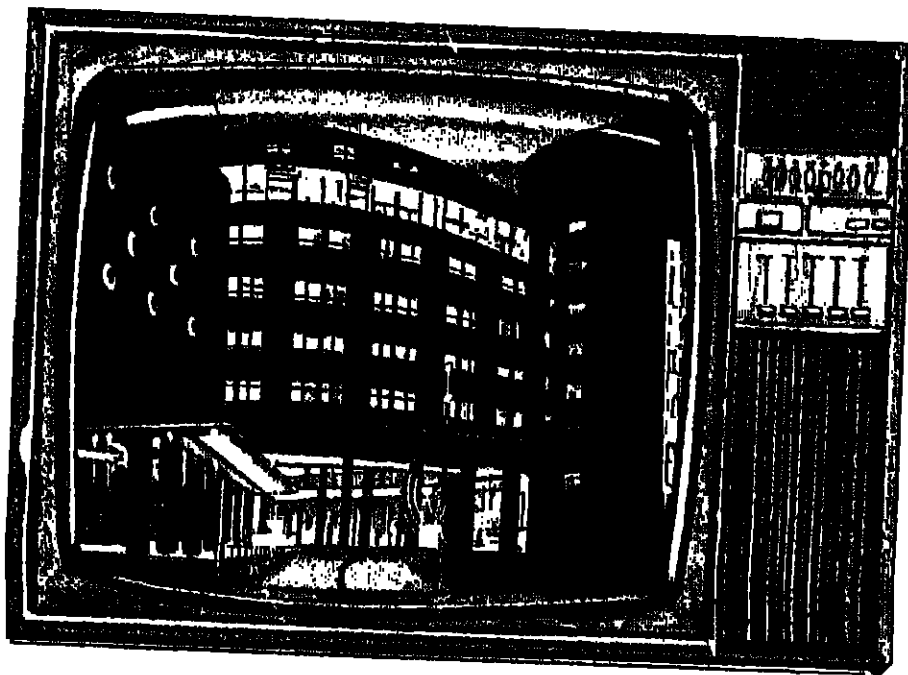
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The purpose of the visit is to explain the role of computers in Broadcasting today, and includes a brief tour of Television Centre. Our application areas include aids to Production and Transmission Planning, Management Information Systems, and Financial and Stock Control Systems. We think you'll find the visit extremely interesting.

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A Programmer with A level standard maths and a proven leadership ability is required as Deputy Team Leader. Knowledge of ASSEMBLY & FORTRAN with scientific programming exp. and PDP 11.

ANALYST/PROGRAMMER

UXBRIDGE
A person ideally with one completed project and with a knowledge of COBOL programming is required to guide 1-2 programming and design and implement programs as dictated by overall systems design.

AMES PERSONNEL
TELEPHONE: 01-767 0611

Systems Manager

c. £7,000 p.a.

Grundig International are one of the leading manufacturers of quality electrical goods. We are poised to undertake a long-term project to streamline our conventional computer related systems to bring about a coherent and flexible organisation to meet future market demands. Recently in IBM Systems 3, Model 15 has been installed.

To lead these changes we are looking for a systems design specialist with a professional approach to organisational change who will report to the Financial Director.

Success will be measured in terms of precise planning control and implementation, utilising outside software facilities and an understanding of the realities of maximising the contribution of systems within a medium sized company.

An assistant is also required to provide detailed programming support to these activities.

The positions carry excellent remuneration packages which will reflect the envisaged contribution of the successful applicants.

To discuss your career aspirations, please telephone The Personnel Manager, Grundig International Limited, Newlands Park, Sydenham, London, S.E.26. Tel: 01-559 2468.

GRUNDIG

Junior DOS/VS Systems Programmer

Morgan Guaranty, one of the world's leading banks is seeking a Junior Systems Programmer to work in support of its IBM 370 computers in its new offices in Stratford.

This position will involve working in the Computer Technical Support group and being trained both formally on the job in all aspects of systems programming.

The Computer department is currently involved in a major automation exercise with the resulting systems being batch and on-line, being implemented in phases over the next few years.

The successful applicant will have at least two years programming experience on IBM 360/370 machines, one or more years Assembler Language programming in OS or DOS/VS. He/she will be involved in the development of all of the bank's systems currently being developed and using CICS/VS for its on-line systems.

The bank pays particular attention to career development and provides both in-house and external training opportunities.

A competitive salary will be paid, reflecting the level of the position and in addition there are attractive benefits which include annual bonus, low cost mortgage, and a non-contributory pension scheme.

Please write to: Mr. R. F. Bingham, Personnel Manager, Morgan Guaranty Trust Company of New York, 33 Lombard Street, London, EC3P 3BB.

Morgan Guaranty
Trust Company of New York

PERTH AND KINROSS DISTRICT COUNCIL

Systems Analyst/Programmer

The District Council are considering the appointment of a Systems Analyst/Programmer in the Finance Department in Perth.

Salary scale AP III £3474-£3825 (plus Phase 1 and 2 supplements of £501-£519). Local government hours and conditions of service will apply. Housing needs will be considered in appropriate cases.

Application forms and further particulars are obtainable from the Chief Executive, Council Chambers, 3 High Street, Perth. Closing date for receipt of completed applications is Friday, 25th November, 1977.

Senior Programmer/Analyst

to join our Computer Department which provides a service to all refinery administration and technical departments.

Applicants should preferably have an education to GCE 'A' level with at least 5 years' programming and systems analysis experience. Languages used are COBOL, FORTRAN and PLAN.

Our equipment consists of an ICL 2904 configuration plus a DCT 132 terminal linked to computer facilities at other BP centres in the UK.

Kent Refinery is part of the BP Group and this position could lead to further career development opportunities within BP. Salaries and benefits are competitive and there is a non-contributory pension scheme. Write or telephone for an application form, quoting ref. CW1, to:

M. J. Conway, Personnel Officer, BP Oil Kent Refinery Limited, Isle of Grain, Rochester, Kent, ME3 0AG. Tel: Medway 272044, ext. 555.

BP BP Oil

A NATIONAL BANK
in THE MIDDLE EAST

High rewards + Career development

OUR CLIENT is a major bank with many international connections, which undertakes highly diverse activities within the banking field. They have investigated the need for computerisation in a very thorough and professional way, and will take phased delivery of two NCR Criterion mainframes during the next 12 months, plus further systems later. The bank now requires high-calibre professionals to fill the key positions described below.

ENVIRONMENT. The climate is hot, but air conditioning is standard. Social facilities are limited but developing rapidly within an economy experiencing an enormous rate of expansion. There is ample scope for adaptable individuals to enjoy an active social life.

ACCOMMODATION. Fully furnished modern flats with free utilities are provided for employees and their families.

CHILDREN. Generous schooling allowances are given, but local education beyond the age of 11 years is problematical. Except for the most senior position an applicant with more than 2 children is likely to be at a disadvantage, unless he is prepared to leave his family in the U.K. Return holiday fares are paid for the whole family. Should his family remain in the U.K., the cost of additional periodic visits to them will be paid.

MEDICAL TREATMENT. Medical facilities are good and there is free private treatment for the employee and generous provision for his family.

CONTRACT OR PERMANENT. Recruits may take contracts or join as permanent employees.

TRAINING. Appropriate training will be provided.

D.P. MANAGER
to £20,000 p.a. TAX-FREE

+ FURNISHED MODERN FLAT + CAR
+ OTHER MAJOR BENEFITS

RESPONSIBILITIES: All computer facilities and related activities.

CANDIDATE PROFILE:

- 1) Will almost certainly have good knowledge of banking systems.
- 2) Must have good experience of computer systems development and DP management within a sizeable mainframe installation.
- 3) Will be capable of achieving results through people.
- 4) Age probably 30 to 45.

CW/917/M

SENIOR ANALYSTS
to £12,500 p.a. TAX-FREE

+ FURNISHED MODERN FLAT + CAR or assistance
+ OTHER MAJOR BENEFITS

RESPONSIBILITIES: All aspects of systems investigation; analysis, design and implementation.

CANDIDATE PROFILE:

- 1) Minimum of 6 years' D.P. experience, including programming and all aspects of systems development and implementation using mainframe computers.
- 2) Knowledge of banking systems.
- 3) Age probably 24 to 40.

CW/917/A

OPERATIONS MANAGERS
to £11,250 p.a. TAX-FREE

+ FURNISHED MODERN FLAT + CAR or assistance
+ OTHER MAJOR BENEFITS

RESPONSIBILITIES: All aspects of a mainframe computer and its operation.

CANDIDATE PROFILE:

- 1) At least 6 years' experience of computer operations within mainframe installations, ideally including an NCR 8550 or 8250.
- 2) At least 2 years as an Operations Manager.
- 3) Age probably 23 to 36.

CW/917/O

SENIOR PROGRAMMER
to £11,250 p.a. TAX-FREE

+ FURNISHED MODERN FLAT + MAJOR BENEFITS

RESPONSIBILITIES: Leading programming team plus participating in programming work.

CANDIDATE PROFILE:

- 1) At least 4 years' programming experience including good COBOL. Experience of NEAT/3 would be an advantage.
- 2) Experience of leading a team or demonstrable ability to do so.
- 3) Age probably 23 to 36.

CW/917/S

COBOL PROGRAMMERS
to £10,000 p.a. TAX-FREE

+ FURNISHED MODERN FLAT + MAJOR BENEFITS

RESPONSIBILITIES: All aspects of the writing and testing of programs.

CANDIDATE PROFILE:

- 1) At least 3 years' programming experience including good COBOL. Experience of NEAT/3 would be an advantage.
- 2) Age probably 20-30.

CW/917/R

* THE POSITIONS DESCRIBED ABOVE OFFER THE OPPORTUNITY NOT ONLY TO MAKE CONSIDERABLE SAVINGS BUT ALSO TO ENJOY CAREER DEVELOPMENT.
* PLEASE TELEPHONE OR SEND A C.V. WITHOUT DELAY AS THE TIMESCALE OF THE RECRUITMENT ASSIGNMENT IS VERY SHORT.



DPSC Group Limited, Crown House, Morden, Surrey, SM4 5EU. Telephone: 01-540 8311

International Recruitment and Search Consultants to the Computer Industry

help the bank

AUSTRALIA

IF YOU HAVE THOUGHT OF MIGRATING TO AUSTRALIA, CONSIDER THE FOLLOWING.

CONTROL DATA AUSTRALIA has a solid record of achievement in the marketing of systems in the areas of education, scientific, waging, government and manufacturing. In recent years, the Company has consistently achieved or exceeded all of its established sales targets. In addition, Control Data has its own Australian manufacturing facility, operates one of the country's largest and most comprehensive service bureaus, and is a leader in the marketing of advanced education and scientific systems.

CONTROL DATA AUSTRALIA requires people with expertise to work in the above mentioned areas. Vacancies exist in Melbourne and Sydney, and occasionally in Perth, Adelaide, Canberra and Brisbane. We do not intend recruiting in the United Kingdom in the near future but if you are thinking of migrating to Australia why not contact us for further information about our employment opportunities.

CONTROL DATA AUSTRALIA seeks experienced

- Commercial Analyst/Programmers (Cobol experience a must)
- On Line Real Time Network Programmers
- Pre Sales Analysts
- Systems Programmers
- Proven Systems and Bureau Salesmen
- Customer Engineers (CDC, IBM or ICL System 4 experience preferable)

CONTROL DATA AUSTRALIA offers successful applicants an excellent salary package which includes Company car or car allowance, superannuation, 4 weeks annual leave with a 17.5% leave loading, excellent working conditions and career opportunities.

If you are interested in applying for a position with CONTROL DATA AUSTRALIA please send your resume, including location preference in Australia, address and contact telephone number in U.K. to

Miss Sandra Beasley
Manager, Recruitment and Selection



CONTROL DATA AUSTRALIA PTY. LIMITED
598 St. Kilda Road, Melbourne, 3004. Telephone: (03) 51 0351.

CONTROL
DATA

404 3011

ANALYST/PROGRAMMERS

Crawley, Sussex. Up to £5000 p.a.

- * Mallory Batteries manufacture and market the high performance 'Duracell' range of batteries throughout Europe.
- * The growth in our European markets has resulted in an expansion of the data processing operations. Development of new and existing systems, on-line facilities and distributed processing is planned for the current five IBM System 3 machines and new hardware installed throughout Europe.
- * Candidates should have at least two years' experience in either COBOL or RPG II and a thinking attitude to programming.

- * These positions will provide ample opportunity for career development in a progressive company.
 - * Our conditions of employment are those you would expect from a multi-national organisation and we are prepared to assist towards re-location expenses where appropriate.
- Please write, with full C.V. to:—
G. M. Smith, Personnel Manager, Crawley or telephone (CRAWLEY 26041) for an application form.
To discuss the job requirements in more detail please telephone BOB PHILLIPS in our Data Processing Department.

MALLORY BATTERIES LIMITED, Gatwick Road, Crawley, West Sussex RH10 2PA

MALLORY

DURACELL®

SENIOR PROGRAMMER/ANALYST

A vacancy exists in our Data Processing Department for an experienced Programmer to assist in the maintenance and development of commercial systems. The Company operates a Burroughs B1715.

Applicants should be at least 25 years of age, have 3 to 4 years' commercial data processing experience — preferably using RPG II and be of a mature personality enabling them to communicate with people at all levels.

The Company is highly successful in its field of operations which entails the manufacture and supply of Educational Stationery and Teaching Aids. An attractive salary is offered for the post and the Company operates a staff restaurant and Sports and Social Club.

Applications, stating age and experience to date should be addressed to:

General Manager
Phillips & Tacey Limited
North Way, Andover, Hants.
Tel. Andover 01171 (0284)

SYSTEMS PROGRAMMERS HONG KONG

Chartered On-Line Limited, Hong Kong's largest computer service organisation, requires additional specialists to meet the demands of its expanding business.

- Immediate requirements are:
- (1) Univac 1106 Systems Programmer with at least 3 years' EXEC 8 experience.
 - (2) Minicomputer Systems Programmer/Assembler. Programmer preferably with PDP11 or Data general experience.

These appointments provide an attractive remuneration package, including travel and housing allowances. Maximum income tax is 15 per cent of salary. Write with full details by 24th November, to the Technical Manager, Chartered On-Line Ltd., Asian House, Hennessy Road, Hong Kong. Interviews in England early December.

INTERDATA

Further expansion of the European Software Development Group has created new opportunities.

Systems Support Programmer

Up to £5,000

A SYSTEMS SUPPORT PROGRAMMER is required to support Operating Systems, Systems Software and Utilities used by the group. Design and implementation of utilities for users and operations staff, liaison with users within the group and with Interdata personnel in the United States will form important components of the job. In addition the systems support programmer will act as Systems Software Librarian for the group.

Candidates will have 1-2 years' programming experience, preferably in assembler and should have experience of this type of work.

This appointment offers unlimited career potential to individuals with the necessary background, experience and qualities.

Salary will be commensurate with abilities and experience and will range up to £5000.

If you are interested, call or write to PAUL JARDINE.

INTERDATA LIMITED
227 Bath Road Slough SL1 4AX
Telephone Slough 34511

Computer Operator

Honeywell 62/40

Wiltshire

Salary £3,250

We are in the process of relocating our headquarters, including the computer installation, to pleasant surroundings in Wiltshire.

We are taking delivery of a new Honeywell 62/40 and have a vacancy for an operator with a minimum of two years experience on small to medium sized computers in a multi-programming environment.

The successful applicant will be given every opportunity to develop their career.

Benefits include single day shift working and generous relocation expenses in appropriate cases.

For an application form please write or telephone:



Alan Eggelton
Mears Bros Holdings Ltd.
154/158 Sydenham Road
London SE26 5LA
Tel: 01-778 7851

Assembler Programmers

Information systems customer support

London based

NCR offers rare opportunities for Programmers to step up the computer ladder, using their current Assembler experience.

These are get-up-and-go positions, taking you out of the rut and into the customer environment. You would guide their operating staff in the implementation of Computer Output Microfiche (COM) on NCR Recorder/Processors Series 110/115.

Our software packages support the most advanced business recorders in the world — another outstanding example of NCR's growing dominance in the computer field. Already, over 100 users in the U.K. with large up-to-date installations have adopted our COM systems. As our COM systems are used on all major manufacturers' equipment you will have the chance to broaden your equipment knowledge.

You can see why sound Assembler

experience is essential — whether gained on either NCR or any other major manufacturer's equipment. Some positions will however not require IBM Assembler under OS or DOS, but good JCL knowledge.

Give us this and we'll give you a worthwhile big-Company career package. Plus realistic career development into analysis, design and customer support services or into our multi-national activities.

It couldn't be a better time to join our multi-national activities — we are advancing rapidly in all hardware and software areas — so telephone now to get the facts. Or write giving full details quoting ref. (CW) 117.

Geoff Hodder, Recruitment Officer, NCR Limited, 208 Marylebone Road, London NW1 6LY. Tel: 7437070.

NCR

Terminal Networks and Distributed Processing North Midlands Home Counties Consultants. Analysts. Programmers And Demonstrators Salaries £3,500 to £6,500

New development within the support group of this well respected marketing organisation have resulted in several genuine career openings being created. The earnings packages are generous and the structured career development plans makes promotion a real possibility — depending on YOUR efforts. Several new products have been recently introduced and you will be involved in either developing packages and/or implementing and supporting new sites. You will be taking part in a concerted team effort to establish a solid customer base and will be working in a fast moving, challenging environment.

Qualities required:

Demonstrators

You will have the ability to impart technical information to inexperienced personnel — either informally, or in "classroom" situations. You must have a flexible attitude and any experience of terminals or direct data entry devices, and/or product demonstrating will be of particular interest. All necessary training will be provided.

Analysts

You will be able to carry out pre-post sales support duties and represent the company's interests to its clients in addition to possessing the qualities mentioned above. You will have a programming background and have completed at least one systems project — any involvement in data communications or specialised applications such as retail/distribution, banking, insurance or engineering make you of particular interest to our client.

Programmers

You must be mobile, self disciplined and keen to succeed. You must have gained a minimum of 2 years' programming experience in COBOL, RPGII or ASSEMBLER. Any prior knowledge of terminals, key to disc or distributed processing systems will be most useful. Full product training will of course be provided on commencement.

Consultant

At present you will have control of a team of programmers and analysts, you should have had at least 5 years' experience of analysis and be capable of handling multi-project situations. You will have a flair for organising and motivating your staff and will have specialised knowledge of one or more of the applications areas mentioned above.

If you wish to benefit from the growth of this already established company, then telephone our Manchester office now, quoting reference: CW64-7M. Interviews can be conducted in either Manchester or London.

01-686 9693 (24 HOUR ANSAPHONE)
19, PARK STREET, CROYDON, CR9 1TN

061 236 2419 FAULKNER HOUSE,
FAULKNER STREET, MANCHESTER, M1 4YD

COMPUTER AND
PROFESSIONAL
PERSONNEL
CONSULTANTS



CAPP ASSOCIATES
LONDON AND MANCHESTER

Computing
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SOUTH WEST THAMES REGIONAL HEALTH AUTHORITY

Ever felt that you would like to put your hard-earned professional skills to really satisfying use? Job satisfaction is not easy to find, but we believe that you will find it with The South West Thames Regional Health Authority. You will also find excellent salaries, with guaranteed annual increments, and job security; and the expanding role of computers within the Health Service ensures considerable potential for DP professionals. The Authority needs you to help provide

medical, financial and management information services to the 150 hospitals in a region looking after 3 million people. The purpose built computer centre, situated in London, SW17, houses a new ICL 1903T running under George 3, with MOP. The SWTRHA intends to remain at the forefront of technical development with OMR, microfiche, communications, database techniques and structured programming techniques currently under evaluation.

If you want a little more purpose in life and to enjoy your work in a modern, progressive environment, phone now for an informal discussion of the following opportunities.

SYSTEMS ANALYSTS

£4408-£5857

Required to join a small team of professionals tackling real problems.

The Authority's ambitious plans include the development of several large real-time and batch systems for a wide variety of applications including budgetary control, patient monitoring, remote data capture and the provision of management information to hospitals.

Successful candidates will enjoy a high level of user liaison as well as contact with other Health Authority Computer Centres nationally.

Analysts are closely involved with user training, incorporating the latest multi-media techniques including videos.

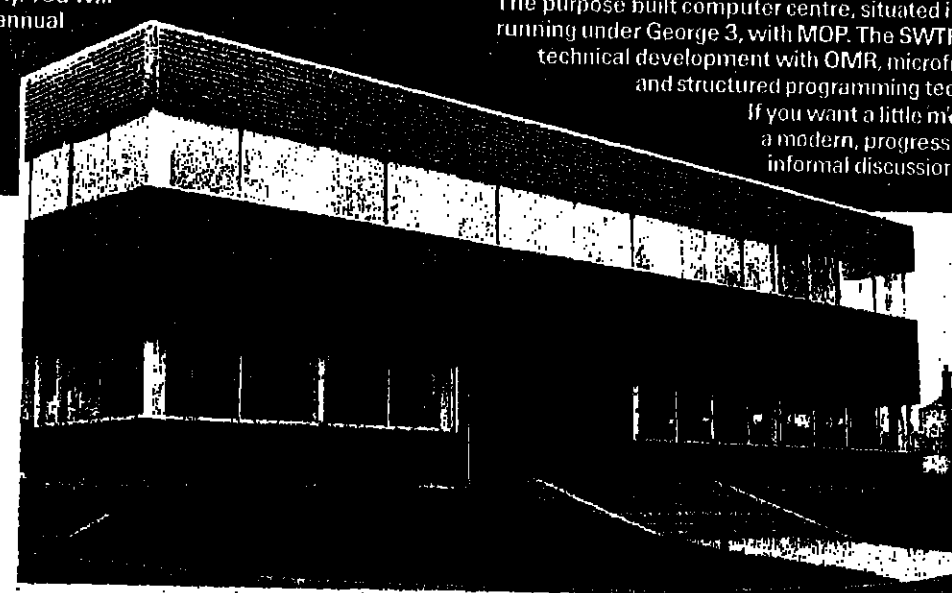
This is no back seat job! We are looking for enthusiastic, talented professionals who will lead, not just contribute.

INTERMEDIATE PROGRAMMERS £4408-£5218

Applications are invited from programmers with at least 3 years' experience together with a thorough knowledge of ICL 1900 COBOL (George 3 training will be given where necessary).

Successful candidates will enjoy some systems involvement and will be responsible for all aspects of development and testing.

They will also be expected to contribute to the design of files and assist in the supervision of more junior programmers.



COMPUTER OPERATORS

SINGLE SHIFT

£3000

The essential requirements for these excellent, ground-floor opportunities are an ICL 1900 background coupled with a sound knowledge of George 3.

The combination of small project teams, structured programming, on-line program development, closely controlled standards and quiet, pleasant, offices provides the ideal climate for high productivity and a quality of experience to be gained in few other establishments.

Telephone me, Les King, up to 8.00 p.m. each evening, or write, enclosing brief career details to: Modern Computer Services Limited, FREEPOST, London SW11 6BR. Telephone: 01-228 2283

MODEM

Consultants in Data Processing

Edmund Howard's Client Album

SENIOR PROGRAMMER

LONDON, SW1
£6000

A highly specialised consultancy is currently seeking an experienced senior programmer to assume total responsibility for the company's commercial programming activities.

The successful candidate should possess a sound knowledge of Cobol coupled with in-depth experience of the IBM DOS Operating System. An ability to deal with personnel at all levels is essential. Additional duties will include providing technical support to the operations team to ensure that objectives are met within the timescales laid down.

This is a key position for someone with the right qualities whose background combines both skill and professionalism. In keeping with the company's fine reputation for providing a good and efficient service.

For further details please quote CW 180.

REAL-TIME AVIONICS COMMUNICATION SYSTEMS

U.K. AND EUROPE

The Avionics Aerospace industry is one of the most progressive areas of Data Processing. New technological developments within the industry have created a need for specialist skills of a very high order. Computer professionals (both hardware and software) with experience of Mini real-time communication systems, coupled with a working knowledge of Assembler and/or Fortran will find the challenge of this competitive environment both refreshing and stimulating. Candidates should hold a degree or equivalent and be willing to assume total responsibility at either Programmer, Analyst/Programmer or Consultant level. The salaries for these positions, although negotiable, will reflect the experience and commitment of the individual.

For further details please quote CW 181.

SYSTEMS ANALYST

SURREY
SALARY c. £5500 p.a.

We are recruiting on behalf of a large independent public organisation who operate as financial, professional and commercial agent for overseas government and public authorities.

SYSTEMS ANALYST. A systems analyst is required for a team concerned with the design of a major new system for order processing and accounting. Candidates should preferably have at least 4 years' experience of programming and systems design including on-line systems and data base file structures. Knowledge of Honeywell IDS and TDS would be an advantage. Starting salary will be negotiable up to £5,500.

For further details please quote CW 182.

COMPUTER SCIENTISTS FOR BASIC SOFTWARE DEVELOPMENT WEST OF LONDON

Salary up to £6,500

Further expansion and development within our client's European Software Development Group has created opportunities for Computer Scientists to be involved in the design and implementation of compilers, T.P. monitors and data base systems. Candidates should possess systems software development experience which will probably have been gained with a Computer Manufacturer or software house.

These appointments offer unlimited career potential to individuals with the necessary background, experience and qualities. Senior candidates can expect to assume project leadership responsibility in the not too distant future. For further details please quote CW 183.

Edmund Howard & Partners Computer Personnel Consultants

5 Brighton Road, Surbiton, Surrey. Telephone 01-899-9183.
98 Grafton Street, Dublin. Telephone 776-756.

Holland IBM Cobol Programmers Up to £9000 p.a.

This is an ideal opportunity for IBM COBOL programmers with a minimum of two years practical experience and good educational background to relocate to an attractive part of Holland.

Our client, a very large commercial group, based in The Hague is looking for young programmers who wish to further their career in an expanding environment. Attractive salaries will be offered to successful candidates and fringe benefits include four weeks holiday, non-contributory pension, company paid course, initial assistance with accommodation and special tax concessions.

Hardware used is an IBM 370/126 with 256K bytes (to be upgraded to 384K bytes). The operating system is DOS/VSE with SHADOW 11. Further expansion plans involve an IBM 370/138 and the utilisation of structured programming techniques.

New projects include working on systems for Equipment Planning and Control, Financial Administration, Project Control, Cost-Estimates etc. Other duties are maintenance of existing systems and installation of packages.

London interviews will be conducted by our Holland representatives during the week commencing November 21st 1977.

Kingston: 44 Wood Street, Kingston upon Thames, Surrey.
Telephone 01-549 3212 (24hrs) Telex 27950
Dublin: Canberra House, 24 Lower Leeson Street, Dublin 2.
Telephone 762170/762188/765692 Telex 30742
Amsterdam: Rijnstraat 168, Amsterdam 1010.
Telephone 461844 Telex 11336

Computing
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Change to Distributive Processing Systems Software Engineer c.£6000 West London

As technology has advanced, processing power and memory are not only to be found in mainframes, but also in terminals, intelligent terminals. The philosophy of Distributive Processing is now very much a reality and a fast growing market. A worldwide company require a Systems Software Engineer to work in advising its network of distributors on the use of terminal processors and to solve the problems of distributive processing systems.

The company is looking for people with preferably a Computer Science degree and over two years experience at a basic level on several different machines.

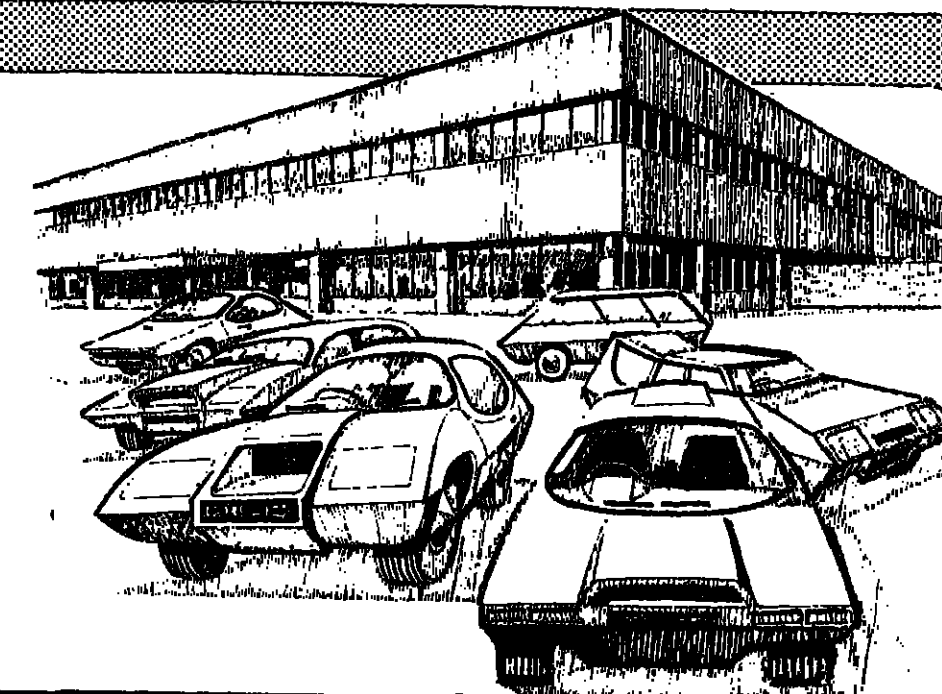
The successful applicant will be given extensive training to achieve and maintain a high degree of familiarity with the product. He/she will then be involved in identifying and solving basic software and applications problems. This job will lead to Systems Project Manager and some overseas travel may be involved.

If you are attracted to the forefront of technological development ring me, Stella Mitchell, and I will advise you.

TOMORROW'S WORLD

Our client is a U.S. based mini/midi computer manufacturer with an eye to the future. Their advanced technology makes them market leaders in their field — where they go, others follow. They have a substantial customer base in the manufacturing, industrial, scientific and technical sectors, and are now penetrating the commercial sector with equal success.

Their modern Headquarters in South Berkshire reflect their excellent company image.



SALES — NORTH AND SOUTH TERRITORIES

Base salaries circa £6,000 p.a. plus attractive incentive scheme with 80% of total earnings guaranteed, plus company car, plus profit sharing.

The company have vacancies for three sales people — two to establish new territories, which can be defined to suit the location of the successful candidates; based in the North, with support from a Manchester office.

The other to cover a Southern territory of a 50/70 mile radius of Central London.

We are looking for successful MINI computer sales people with a proven track record to join a highly professional sales team, with excellent technical and engineering support.

Alternatively, if you are a relatively young Systems Analyst, presently working within a large company environment and have ambitions to expand your horizons, this could be your opportunity.

SALES — U.K. KEY ACCOUNTS

Base salaries circa £6,000 p.a. plus attractive incentive scheme with 80% of total earnings guaranteed, plus company car, plus profit sharing.

Opportunities exist for two sales people to take responsibility for key named accounts in the U.K.

SALES SUPPORT ANALYSTS

Base salary £5,500 p.a.-£6,500 p.a.
plus company car, plus profit sharing.

For these positions our clients require people with a sound knowledge of commercial computing and COBOL. You will have the opportunity to gain expertise in Data base Management Techniques, Distributed Systems and Operating Systems. Successful candidates would possibly be analysts who have progressed from a programming background, in either a mini or mainframe environment.

These Support Analysts will be available to offer technical support to both sales force, and the Company's extensive customer base.

These vacancies are at the Company's Headquarters near Wokingham.

STAFF ENGINEERS

Base salary £4,500 p.a.-£5,000 p.a.
plus profit sharing.

Young Junior Programmers or University Graduates with an interest in sales are offered a 'once in a lifetime' opportunity to gain valuable training and experience. Initially you will be involved in demonstrating kit to customers, benchmarks, dealing with technical queries, and generally providing support internally to the sales force.

These vacancies are based in Manchester or the Company's Headquarters near Wokingham.

Within 6-12 months you will have the chance of joining a highly professional sales team.

The company offers above average conditions of employment, including profit sharing, non-contributory pension scheme, subsidised medical insurance, and relocation expenses.

Initial interviews to be held in London, Birmingham and Manchester.

If you are interested in working in tomorrow's world, and have, preferably, a Degree which has been applied to computing:

CONTACT: DALE HADLEY

On 021-236 3781

REF. NO. CW/11/6

SPECIALIST COMPUTER RECRUITMENT LTD

BIRMINGHAM 021-236 3781 FREEPOST
Freepost, Equity and Law House, 35-37 Great Charles Street, Queensway, Birmingham B3 2BR

MANCHESTER 061-833 0676 FREEPOST
Freepost, Corn Exchange Buildings, Corporation Street, Manchester M4 8BD

LONDON 01-935 0671 FREEPOST
Freepost 6, 102, Blandford Street, London W1E 1JZ

SCR

Computing
Services
Association

021-236 3781



MOUNCEY & PARTNERS LIMITED

York House, Empire Way
Wembley, Middlesex HA9 0PA

These job descriptions are intended only as a brief outline of the general experience we require which will, preferably, have been on large mainframes in Financial, Commercial, Government or Manufacturing environments.

SENIOR CONSULTANTS

Major Project Management, Feasibility Studies Systems investigations, Computer Audits, etc.

CONSULTANTS

Project Management responsibility, Systems Analysis, detailed design.

TECHNICAL CONSULTANTS

Technical team management experience, project responsibility, detailed system design.

ANALYST/PROGRAMMERS

Similar experience as below plus some detailed systems spec. writing, team/person management experience, etc.

SENIOR PROGRAMMERS

With experience of machines identified below and some experience or potential in team leading, program spec. writing, etc.

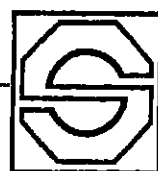
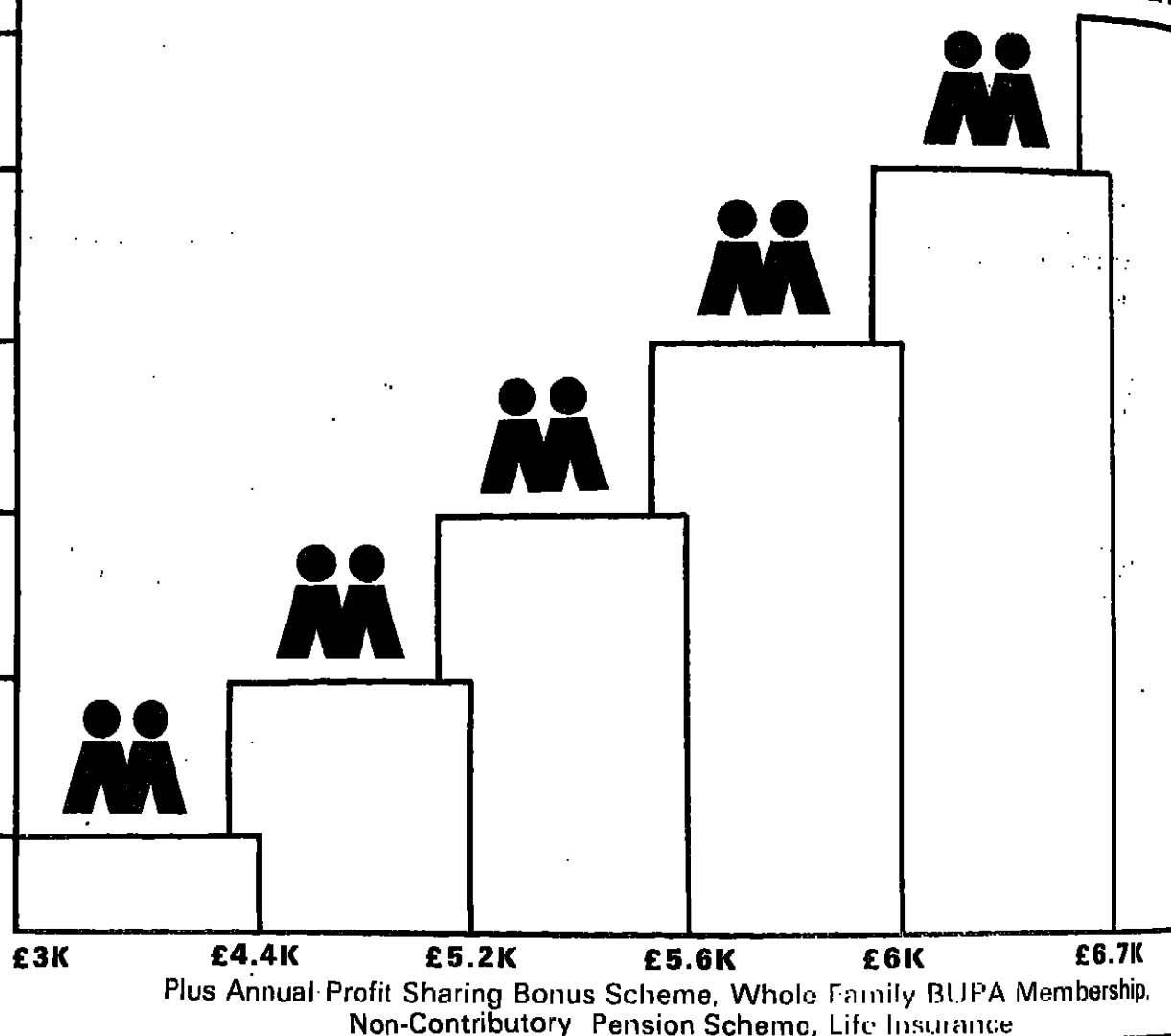
PROGRAMMERS

With programming experience of COBOL or ASSEMBLER on any of the following machines.
IBM 360/370's, ICL 1900, 2900's, ICL System 4's, Honeywell 2000 or 66 series, NCR Century Range and Univac 1100 or 9030's.

YOUR CHANCE TO STEP ON AND STEP UP!

Mouncey's are part of the Knight Wegenstein / Lester B. Knight International Management Consultancy Group

Ring Mel Bixley (Director) or John Birch (Head of Development)
01-903 4901



TECHNICAL SYSTEMS GROUP — FORTRAN PROGRAMMER

Systemshare operate a U.K. Timesharing Service based on Honeywell GE 400 and Series 8000 Computers.

The Technical Systems Group develops and maintains an expanding range of applications for a wide variety of technical users and enjoys an excellent reputation for the quality of its customer support service.

An additional programmer is required for our Edinburgh office. Applications are invited from candidates who must have a minimum of two years' experience in the FORTRAN environment; be capable of working under pressure and have a genuine interest in the involvement and management of many different technical applications.

Write for application form (quoting Ref. A.77.38) to:

Personnel Manager
Systemshare Limited
East Piton
Edinburgh EH5 2XT

(A Member of the Rayrolle Parsons Group)

SYSTEMSHARE LIMITED

BASSETLAW DISTRICT COUNCIL COMPUTER PROGRAMMER

Salary Grade — A.P.3/4 (£3,395-£4,214)

Applications are invited for the above post in the Computer Section of the Chief Executive's Department based at Highfield House, Carlton Road, Worksop.

An ICL RJE 7020 data communications equipment linked to a 1904S at County Hall, Nottingham, is installed. Candidates for the post must have at least 12 months' programming experience. Knowledge of communications, direct access and George 3 operations will be advantageous. A proportion of the duties will be devoted to maintaining existing and introducing new systems in conjunction with other Nottinghamshire District Councils.

Application forms can be obtained from the Personnel Office, Central Depot, Hunsford Lane, Carlton Forest, Worksop, S81 0TS, telephone No. 5531, extension 258, and should be returned by Wednesday, November 23rd, 1977.

COMPUTING ASSIGNMENTS UK AND OVERSEAS

PRODUCT MANAGER Digital Solid State Memories.
PRODUCT MANAGER Linear Integrated Circuits.

These two posts carry full responsibility for profit and loss with the fastest growing European Electronic Components Distributor. Applicants are expected to have good academic background with a well developed and mature understanding of distribution together with negotiating skills suited to dealing in the computing, industrial and professional military markets.

Location: Home Counties. Plus frequent travel to U.S.A.

Salary: Basic £8,000 plus performance bonus based on profits. Earnings should exceed £10,000.

Benefits: Company Car + Pension Plan.

MS 11/08

COMPUTER SYSTEMS DESIGN ENGINEER

To design and implement the application of computers in the process industries. Applicants are likely to have experience of electrical and instrumentation control engineering in the steel, chemical and petrochemical industries and be totally conversant with hardware and software necessary to commission and install complete working systems.

Location: North East England.

Salary: £8,000

Benefits: Company car or substantial allowance.

MS 11/09

COMMUNICATIONS FIELD SERVICE ENGINEERS IRAN

Installation, commissioning and maintenance of multi-station telex switching network in Iran. Must have good academic qualifications in telecommunications and 5 years minimum experience in field working with advanced message switching systems.

Locations: Teheran and Shiraz.

Salary: U.K. Basic £10,000 + generous allowances.

MS 11/10

SALES ENGINEER

Major European Software House.

Experienced in selling services in the hardware and software sectors of the computing industry. Applicants with academic and working knowledge of solid state memories will be suited to this post.

Location: Central London.

Salary: £5,000 plus commission, forecast annual earnings £10,000.

Company car.

MS 11/11

Phone or write to B. Selway



Mella Software (Agi)

Tel: 01-387-1603

334 Euston Road, London NW1 3BD

AA Hinton

We are a public company involved in the North East of England operating over 50 offices.

We have recently upgraded our computer to 300KD with 128M characters of LAK and other peripherals.

Now we are embarking on extensive redesign of our systems and have vacancies for the professional staff.

SYSTEMS ANALYST

£4,500-£6,000 per annum

With a sound commercial and programming background, must be able to communicate with management.

PROGRAMMERS

Attractive salaries will be offered to the right person who should have a good grasp of programming techniques and at least one year's COBOL experience.

Multi-programming experience would be highly essential.

Bonus schemes are in operation.

Applications, giving details of career to date, available for personal interview to:

Personnel Manager
AMOS HINTON & SONS LIMITED
P.O. Box 24, Master Road
THORNABY, Cleveland

West Yorkshire

ANALYSTS, PROGRAMMERS AND TEAM LEADER

Required for expanding bureau and software development at Burroughs 8700/8800 Computer languages desirable.

Contact: Gerry Yates, Managing Director
Company Ltd., Bull Green House
Tel. Halifax (0422) 86088

SOFTWARE DESIGN AND DEVELOPMENT

The use of mini-computers and microprocessors is spreading rapidly, generating exciting career opportunities for software people. One of the fastest growing application areas is in the real-time control of complex automated systems for various industrial processes.

Our client is a British company, long established internationally in the forefront of its chosen field. Their organisation embodies a Software Design Department, are used by application groups to build custom automation systems.

Increasing new product development and business expansion have generated interesting career vacancies.

Located in very congenial conditions in the Northern Home Counties, these vacancies represent an excellent opportunity for career development in one of the most exciting and fast developing sectors of computing today.

Terms of employment include an excellent Superannuation Scheme, 4 weeks' holiday, free life assurance, subsidised restaurant and sports/social facilities. Where applicable, relocation assistance is available.

TEAM LEADER - CORAL

£NEG

A Senior Software Designer, with 5/6 years' mini-midl experience mainly on compiler development (especially Coral, Fortran, Algol, Pascal, RTL2), is required to lead a team responsible for the continuing development of a CORAL compiler, including the design of major enhancements and the design and implementation of supporting software.

RW44/1

TEAM LEADER - Interactive Languages & Support £NEG

Responsible for the detailed design of interactive language systems, assemblers, linkers, etc., this Team Leader will probably have 4 years' experience on "systems" software, including interactive languages. He/she will currently be functioning as a team leader and will also have knowledge of compilers or real-time operating systems, or other relevant areas.

RW 44/2

These are primarily technical roles, but team leading ability is also essential.

SENIOR SOFTWARE DESIGNER - CORAL

Up to £7500 p.a.

Reporting to the Team Leader — CORAL, the Senior Software Designer will be responsible for detailed design and implementation of sections of the CORAL compiler.

Candidates will have some 3 years' relevant experience, of which some 50% should have been on minis.

RW 44/3

SOFTWARE DESIGNER

Up to £5500 p.a.

A man or woman with two or more years' experience is required to work in the real-time operating systems area, or perhaps detailed level compiler work.

The important qualifications for this job are application and the ability to display a creative flair to software development work. Knowledge of operating systems or compilers would be advantageous, but evidence of creativity and mental capability is more important.

RW 44/4

SOFTWARE DESIGNERS - APPLICATIONS AND SYSTEMS SOFTWARE

Up to £5500 p.a.

Possibly graded as Senior Software Designers, these men/women will join a team with the responsibility to add new application packages and operating systems and language facilities to the company's established product range.

Candidates should have 2-4 years' experience, ideally gained in a process control environment, either as a member of a custom application group, or as part of a design group. Knowledge of at least two of the following must be evident:

Process Control
Communications
Real Time Operating Systems
Language Processors
Support Systems

RW 44/5

The above vacancies are all first-class opportunities to exercise your software skills to the full. You will be working with modern computers—Digital PDP/11 range—and utilising them in a state-of-the-art, real-time process control environment. The company's systems are in use throughout the world, controlling a wide variety of industrial processes, such as steelmaking and chemical plant, and the range of applications will undoubtedly be spread even further. The environment is thus interesting and stimulating and the work demanding and fulfilling.

The company places great store by its people, who constitute its principal asset. We would, therefore, be interested in hearing from individuals who have experience in the field and have a contribution to make, even though they need not exactly fit the above job descriptions. You are invited to telephone Tony Baker 01-499 4501 to discuss these opportunities.

hutchinson-scoggins recruitment
10 Dover Street, London W1X 3PH
Telephone 01-499 4501

HOLLAND

Our client, a leading Dutch Bank, will be conducting interviews in the UK on
17th & 18th NOVEMBER
They require experienced staff to fill the following vacancies:

THREE PROGRAMMERS SENIOR PROGRAMMER SYSTEMS ANALYST

The salary range is very competitive and ranges from:

40,000-50,000 FLS BASIC + FRINGE BENEFITS

Have you experience in the following areas:

PL1
IMS
IPT

Together with the abilities to command the respect of fellow professionals

Then please apply without delay to: Gordon Cairns, John Goldsmith Computer Services Ltd., 15 Buckingham Palace Road, London SW1
Telephone: Office 01-828 5356 Home 01-863 4227
24 hour answering service Ref. 990



WE ARE ALWAYS INTERESTED IN HELPING YOU WITH YOUR CAREER

John Goldsmith Computer Services Ltd., 15, Buckingham Palace Road, London, S.W.1.
Tel: 01-828 5356 - 24 hour answering service.

JOHN GOLDSMITH COMPUTER SERVICES LTD

ARE YOU INTERESTED IN ORIGINAL SOFTWARE DEVELOPMENT?

A series of development projects on **COMPILERS, DBMS and TRANSACTION PROCESSING SYSTEMS**, are currently being undertaken by the software development group of this major manufacturer of mini computers. Based just outside London, this small group has total company-wide design and development responsibility for these projects.

If you are young (less than 30), intelligent, and enjoy creative programming (or even are bored with applications work), then these positions offer an unusually stimulating environment. The working surroundings are especially pleasant. Facilities include three systems dedicated to on-line program development. You will probably have some programming experience in a low-level language, real-time environment; you might well have a Computer Sciences academic background.

Above all, you will be attracted by the opportunity to create, develop and implement your own ideas in these important areas of software technology. Normal big company benefits include salaries in the range:

£4000 + £6500

RW 42/3

A NEW SALES CHALLENGE

- ★ GROWTH MARKET
- ★ HIGH EARNINGS POTENTIAL
- ★ CAREER DEVELOPMENT OPPORTUNITIES

Our clients are leaders in the field of data and message communications — one of the fastest growing markets in the world today. They have achieved their present eminence through product excellence and sheer professionalism.

There is now a ground-floor opportunity for a small number of systems salesmen to generate new business and develop the existing customer base. For those seeking new fields to conquer, this represents an opportunity to participate in the growth of a dynamic, but well established young company.

We are interested in hearing from you if you have:

- A strong personality enforced by determination and professionalism
- A real, practical interest in modern business
- A hunger for success

You will be well supported and well paid by high basic salaries and commission based on realistic targets. Company cars are also provided.

Potential earnings are unlimited, and, on the average, salesmen can expect to earn somewhat in excess of

£10,000 p.a.

RW 45/1

hutchinson-scoggins recruitment

10 Dover Street London W1X 3PH

Telephone 01-499 4501

2 key Customer Support Specialists - Australia

A\$14-20,000

The continued growth of ICL Australia provides opportunities for experienced computer professionals. In particular, the Sydney sales region now requires two key people to provide specialised support to a growing customer base. The appointments are in:

Production Control

This position provides specialist support to customers with production control requirements. The work involves NIMMS and OMAC, and experience is required in NIMMS. You will provide sales support to customers moving to 2900 in the medium term who will then wish to implement 2900 production control software.

Operating Systems

The requirement here is to provide detailed support for operating systems with particular emphasis on George 3. You will be supporting the sales force selling 2900 DME and VME. To be successful, you should have had several years' experience with George 3.

These positions are permanent appointments. Competitive salaries are offered in the range A\$14-20,000 according to your experience, and relocation costs will be paid for you and your family. For further information please contact Carole Hudson, ICL, Bridge House North, Putney, London SW6; telephone 01-788 7272 extension 2047. Please quote reference CW/1578.

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- Advanced technology
- Diverse interests
- (telecommunications, aerospace and petrochemicals)
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VARIETY IS THE CHALLENGE OF THE JOB!

MIDLANDS

Our clients, the computer centre for a major international group of companies, in the engineering industry, seek computer professionals to join their data processing department developing systems for approximately twenty companies throughout the U.K. The well managed installation comprises of a large IBM 370 series machine, supporting a comprehensive tele-processing network utilising "CICS".

Programmers

Salaries to £4,500

Our clients require a minimum of 12 months experience of PL/I. The successful candidates will be working in a project orientated environment, where the considerable number of companies supported, ensures continuous challenge. Excellent opportunities for promotion exist for suitably motivated people.

Analyst/Programmers/ Systems Designers

Salaries to £5,500

For this position, our clients require a minimum of two years grounding in PL/I, combined with demonstrated experience of analysis or systems design. Successful applicants will receive formal systems training and will be initially involved with on-line order processing, production control and accountancy packages. Successful candidates may be expected to liaise at all levels within the group companies and work on a cost effective basis.

Analyst and Senior Analyst

Salaries to £8,500

Successful candidates should have a minimum of three years systems experience, gained in a commercial or manufacturing environment. They will be involved in proposals, development and budgeting of systems for member companies. Experience of high level meetings with financial and manufacturing line management would be a distinct advantage for these positions.

The site is located within daily travelling distance of Birmingham/Wolverhampton, and their close proximity to the motorway network enables easy access to rural Warwickshire, Worcestershire and Staffordshire. They offer large company benefits including pension and life assurance schemes, sports and social facilities (including squash courts), generous holiday entitlement and excellent relocation expenses where applicable.

For further details contact: ROD BEESON on 021-238 3781

REF. NO. CW/11/7

SPECIALIST COMPUTER RECRUITMENT LTD

BIRMINGHAM 021-236 5781 FREEPOST
Freepost, Equity and Law House, 35-37 Great Charles Street, Birmingham B5 9ER

MANCHESTER 061-633 0676 FREEPOST
Freepost, Corn Exchange Buildings, Corporation Street, Manchester M4 8BD

LONDON 01-935 0671 FREEPOST
Freepost 4, 102, Blandford Street, London W1E 1LZ



A CAREER WITH ALEX. LAWRIE FACTORS PROGRAMMER

Company We are a leading British Factoring Company with an annual turnover currently approaching £100 million, specialising in providing finance for commerce and industry

Equipment I.C.L. 1901T with 36K, EDS 80s, Mag. tapes and VTs.

Applicant A COBOL programmer is required to work with a small team in a financial environment. The salary will depend upon experience and the post carries excellent fringe benefits.

Interested? Please contact:
Mr. M. J. Percorago
Personnel and Training Manager
Alex. Lawrie Factors Ltd.
Barnum House, Barnum Road
Banbury, Oxon OX16 7BN
Telephone: Banbury (0298) 4481

SOUTH WESTERN Regional Health Authority

Computer Programmer

Salary Scale: £3534-£4344 p.a.
(plus Phase I and II supplements)

Experienced programmer required immediately with good COBOL experience and preferably familiar with ICL/Honeywell products.

The Computer Department is expanding into the communications field: present installation: ICL 2803 for TP work; also Honeywell 2080, due to be replaced with ICL 2880 in 1979. The work commitment involves developing financial and medical systems for the new equipment and the current batch systems.

Application forms and job descriptions obtainable from: the Regional Personnel Office, Establishment Section, U.T.F. House, 26 King Square, Bristol BS2 8JY.
Closing date: 28th November, 1977

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- * Turnkey Systems
- * Software — Applications Packages
- * Facilities Management

ICL New Range Programmers South West & West Country To £7000

We urgently need staff experienced on New Range for a number of large users, including manufacturers and bureaux. Vacancies offer permanent employment or contract status, according to individual experience. Work functions include working on new application systems, developing new operating software, compiler design, emulation systems and a wide variety of technical and scientific functions. Attractive fringe benefits also exist with leading clients for contract staff.
Consultant: Niall Bradley.

IBM Programmers Derby To £4500

Our clients require a number of additional Programmers and Programmer/Analysts to work in small project teams split, each team 60% development, 40% maintenance. Projects generally are commercial batch work, Payroll, Accounts, Sales, Stores, etc. Language experience should be ASSEMBLER, COBOL or PL/I. Some on-line development is envisaged within the next 2 years.
Consultant: Selina Mills.

Sales Support Programmers & Analysts Edinburgh To £5500

Minimum 'A' Level qualifications will apply. Candidates will be for owners with current driving licences and show a good aptitude for client liaison. Duties will include feasibility studies, writing proposals on post sales consulting. Basically, you would advise and guide clients on new hardware ranges. Both Analysts and Programmers must have at least 2 years' COBOL or ALGOL programming experience.
Consultant: Selina Mills.

Business Analyst Staffs Analyst/Programmer Wilts £4000-£5500

Hardware preference will be for ICL COBOL in a manufacturing systems environment using on-line and RJE. The Analyst/Programmer will be required to investigate and design minor projects either alone, or as part of a project team. Some programming will also be required. The position would suit a Programmer with 2 years' experience wishing to move into Systems Analysis.
The Business Analyst will be responsible for all systems development within the Wilts area, reporting to the Chief Systems Analyst at Swindon. Applications will be broad but related to Engineering/Manufacturing in content, and are likely to be on-line to the Swindon mainframe via an RJE terminal.
Consultant: Don Walklate.

Leading Vacancies Middlesex To £6500

Project Leaders, Senior Analysts, Analysts, Program Designers, Chief Programmers and Programmers.
Opportunities exist with a large group, substantially increasing their investment in modern, sophisticated hardware, for a wide range of experienced DP staff. Experience in the following areas is urgently required: Production Control, On-line/Real time Systems, Database development, general commercial Accounting and Sales Order Processing, down to COBOL programming. Opportunities not to be missed in the Middlesex area.
Consultant: Selina Mills/Carol Proudman.

IBM Analyst Manchester To £4800

Good commercial experience in an IBM environment is sought. Ideally applicants should have worked at least 2 years in a similar position. The group have an international clientele and supply engineering products to a large consumer market.
Consultant: Don Walklate.

IBM 370 PL/1 & Assembler South Midlands To £7000

Any experience of IMS would be especially welcomed. We have urgent, large-scale requirements for a leading industrial group about to embark upon a major systems development exercise. Experience of working in a manufacturing industry would be advantageous. Staff will be expected to work in large project teams, involving a tight schedule control. Opportunities also exist for travelling throughout the U.K. to other group sites if required during latter 1978. Attractive salaries will be paid to a wide range of applications and software support staff with 2 years' and more practical experience.
Consultant: Niall Bradley.

ICL 1900 COBOL Programmers West Country To £5000

A small Gloucestershire bureau has vacancies for additional Programmers to assist with developing client accounts. Candidates will be given appropriate applications training where necessary. Opportunities exist for both Junior and Senior staff working in a very popular location with good middle term career prospects.
Consultant: John Wood.

Systems Programmers, Systems Designers, Systems Engineers London To £5300

A large banking group have numerous vacancies for staff experienced in DOS/VS, ASSEMBLER or COBOL and possibly CICS. A minimum 2 years' IBM experience is essential. Equally, relevant staff with experience of financial system or banking would be of special interest. Excellent working conditions are available at a convenient City location.
Consultant: Selina Mills.

Systems Analysts West Midlands To £4400

Preference will be for candidates educated to at least HND level. The main activities of systems development include investigation of existing systems and assessment of future requirements. Preparation of initial reports and agreements with users. Preparation of individual program specifications including test data. Systems testing and Parallel/Pilot running and completion of final schedules which must be adhered to.
Consultant: John Wood.

IBM 370 PL/1 Analysts/ Programmers Lancashire To £7000

Any experience of IMS would be especially welcomed. We have urgent, large-scale requirements for a leading industrial group about to embark upon a major systems development exercise. Experience of working in a manufacturing industry would be advantageous. Staff will be expected to work in large project teams, involving tight schedule controls. Opportunities also exist for travelling throughout the U.K. to other group sites if required during latter 1978. Attractive salaries will be paid to a wide range of applications and software support staff with 2 years' and more practical experience.
Consultant: Niall Bradley.

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Address			Telephone		
			Home		
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Post Code					
Age	Date of Birth	Place of Birth	Nationality	Height	Weight
Married	Children	Car Owner	Driver	Nature of any Serious Illness	
Position Required			Required Salary Range		
Present Position			Salary		
WHERE DO YOU WISH TO WORK					
Within U.K.		Yes/No		Acceptable Areas	
Will you move		Yes/No		Abroad	
				Europe	
				Middle East	
NUMBER OF YEARS EXPERIENCE					
Operating	Programming	Systems Design	Systems Analysis	Management	Total
Available for Interviews					
Available for Employment					

DETAILS OF SECONDARY AND FURTHER EDUCATION		
Schools	Date	Examinations Passed
College/University	Date	Examinations Passed
Business Courses with Dates		

1. Present Employer		Town	
Position		Date Joined	
TYPE OF INSTALLATION			
Commercial	Bureau	Insurance	Scientific
Manufacturing	Banking	Education	Engineering
HARDWARE		OPERATING SYSTEM	
		LANGUAGES	
Software or Packages			
On-Line	Real Time	Time Sharing	
R.J.E.	Tele Processing	Data Base	
APPLICATION AREAS YOU HAVE BEEN INVOLVED IN (Please Tick)			
Cost Accounting	General Ledger	Manpower Planning	Personnel
Budgeting	Credit Control	Stock Control	Payroll
Forecasting	Order Processing	Production Control	O.R.
Corporate Planning	Marketing	Petrochemicals	Radar
Sales Ledger	Distribution	Linear Programming	Statistics
Purchase Ledger	Traffic Analysis	Simulation	
Projects Completed		Responsibilities	

2. Previous Employer		Town	
Position		Date Joined	
TYPE OF INSTALLATION			
Commercial	Bureau	Insurance	Scientific
Manufacturing	Banking	Education	Engineering
HARDWARE		OPERATING SYSTEM	
		LANGUAGES	
Software or Packages			
On-Line	Real Time	Time Sharing	
R.J.E.	Tele Processing	Data Base	
APPLICATION AREAS YOU HAVE BEEN INVOLVED IN			
Cost Accounting	General Ledger	Manpower Planning	Personnel
Budgeting	Credit Control	Stock Control	Payroll
Forecasting	Order Processing	Production Control	O.R.
Corporate Planning	Marketing	Petrochemicals	Radar
Sales Ledger	Distribution	Linear Programming	Statistics
Purchase Ledger	Traffic Analysis	Simulation	
Projects Completed		Responsibilities	

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Company Ref. No.

Reason for Seeking Change			
Details of type of position wanted			
Additional Information — Please explain below, in an 8-10 line space, your current duties and applications experience			
FOREIGN LANGUAGES			
Spoken	Written	Read	
Please show the number of years experience of the following. Where your experience is not specified please use the blank spaces.			
HARDWARE	OPERATING SYSTEM	LANGUAGES	PACKAGES/SOFTWARE
IBM 360/370	DOS	COBOL	FILETAB
ICL 1900	OS	FORTRAN	DRIVER
ICL 2980/2970	MVT/MFT	ASSEMBLER	CICS
ICL 2903	GEORGE 1	PLAN	IMS
UNIVAC 1100	GEORGE 2	PL1	BOMP
UNIVAC other	GEORGE 3	RPG2	D BOMP
BURROUGHS 700/800	MCP	USERCODE	PERT
BURROUGHS other	Exec 8	AUTOCODE	V SAM
HONEYWELL 66	GCOS	EASYSOCODE	IDS/TDS
HONEYWELL 6000	OS 2000/200	ALGOL	MICROFILMING
HONEYWELL other	VMES/VMK	NEAT	TELEPROCESSING
NCR	J Lovel	CORAL	DMS
ICL System 4		DL1	
PDP			

3. Past Employer		Town	
Position		Date Joined	
TYPE OF INSTALLATION			
Commercial	Bureau	Insurance	Scientific
Manufacturing	Banking	Education	Engineering
HARDWARE		OPERATING SYSTEM	
		LANGUAGES	
Software or Packages			
On-Line	Real Time	Time Sharing	
R.J.E.	Tele Processing	Data Base	
APPLICATION AREAS YOU HAVE BEEN INVOLVED IN			
Cost Accounting	General Ledger	Manpower Planning	Personnel
Budgeting	Credit Control	Stock Control	Payroll
Forecasting	Order Processing	Production Control	O.R.
Corporate Planning	Marketing	Petrochemicals	Radar
Sales Ledger	Distribution	Linear Programming	Statistics
Purchase Ledger	Traffic Analysis	Simulation	
Projects Completed		Responsibilities	

PLEASE CHECK THAT EACH SECTION HAS BEEN TICKED APPROPRIATELY

ADDITIONAL INFORMATION:

General

Data Processing

Terminals

Software/Packages

Application Areas

Projects and Responsibilities

0782 623665

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TOWN CLERK & CHIEF EXECUTIVE'S DEPARTMENT

In order to meet an increasing demand for Systems Development, a number of experienced analysts and programmers are required. Successful candidates will enjoy good working conditions and generous leave.

The computer configuration is based upon an IBM 370/136 with distributed Olivetti and Plessey processors capturing data for the main frame.

Senior Systems Analyst

(Ref. CE262/CW)
Salary £5,494-£6,055

Candidates should possess 7 years' relevant experience and programming background. They should give evidence of their ability to take full responsibility for a project from initial studies to implementation.

Systems Analyst

(Ref. CE268/CW)
Salary £5,494-£5,797

Three years' relevant experience with practical programming knowledge and a desire to progress to project leadership.

Senior Programmer

(Ref. CE273/CW)
Salary £5,494-£5,797

Five years' programming experience, most of which should have been in COBOL and BAL. The ability to lead a team of programmers is essential. Initially, the successful candidate will be based at Bexley for about a year to assist in the preparation of a Rates System.

Programmers

(Ref. CE284/CW)
Salary £3,694-£4,900

Approximately two years' programming experience, some of which should have been in COBOL or BAL is expected, though training in either language can be provided.

If you would like to discuss any of the above positions, please ring Mrs. L. Harris, Systems Manager, on 01-690 4343 ext. 68.

Application form, returnable by November 25th and detailed job description from Chief Personnel Officer, Town Hall, Catford, London SE8 4RU, or telephone 01-690 7666 (24-hour Answerphone service) quoting appropriate reference and job title.

HERTS AND NORTH LONDON

We specialise in D.P. recruitment for clients in Herts and North London and the following vacancies are taken from our current register:

ENFIELD
The Management Services Group of a highly respected ICL user has vacancies for Systems Analysts (up to £6000), Senior Programmers (up to £5500) and Batch Applications. Hardware will shortly include an ICL 2970, planning for which is well under way.

BOREHAMWOOD
Possibly the ideal installation - not too large, not too small, IBM based, informal, friendly, but very professional. The vacancy is for a Systems Analyst (up to £5000) to join a department of ten engaged in the development of both batch and real-time systems. Although applicants must have commercial systems experience neither IBM nor real time knowledge is necessary.

LUTON
Small department of 2 Analysts and 3 Programmers has a vacancy for an Analyst/Programmer with PDP Basic experience to assist a Project Leader in the investigation, design and development of Order Entry/Invoicing systems in addition to being responsible for the supervision and guidance of the Programmers within the team up to £4700.

For more information on these and many other vacancies ring
HAYMARKET COMPUTING LIMITED. Tel. CUFFLEY (HERTS) 4130
(UP TO 7.00 p.m.)

HERTS., BEDS. & BUCKS.

SALES SUPPORT - TERMINAL EQUIP to £4,500

Can you advise users of a wide range of terminal equipment best suited to their needs. Substantial U.K. travel involved.

COMPUTER OPERATORS to £4,000

IBM, OS or DOS experience required.

SYSTEMS ANALYST to £5,500

Minimum of 3 years' ICL/COBOL on commercial applications to work on system development and Customer Support in bureau environment.

PRODUCT SUPPORT ANALYST to £5,500

to develop and maintain Operating Systems for mainframe equipment for manufacturers, support organisation. U.K. travel involved. Company car provided.

VACANCY LIST
Free list of vacancies in Herts, Beds, Bucks, and North London areas.

Contact: Roy Brickmanbury, St. Albans 01723.
Blue Arrow Staff
2400 Avenue House, 111 Highwell Hill, St. Albans, Herts.

TESSIDE POLYTECHNIC Computer Centre

PROGRAMMER ANALYST T1/5
COMPUTER OPERATOR T1/2

Applications are invited for the above positions. The Computer Centre provides a service to the whole Polytechnic, and is planning to install a high modern computer in the near future providing interactive computing for terminals throughout the Polytechnic. A wide range of programming is undertaken, including systems programming and the development of applications software for the scientific departments, the Library and the Ad-ministration.

Applicants for the PROGRAMMER ANALYST'S POST should normally be graduates or equivalent educational standard and preferably have two years' programming experience.

The starting salary will be at the appropriate point on the scale T1/5 £1,608-£4,616 (includes supplements) - £2,326. A progressive career structure operates within the scale. For graduates the minimum scale will be T2 £2,983-£3,323.

Applicants for the COMPUTER OPERATOR'S POST should have previous operating experience, and be prepared to work on a two shift basis. Salary: Technician T1/2 £1,608-£3,323.

Application forms and further particulars may be obtained from: The Assistant Secretary (Academic), TESSIDE POLYTECHNIC, Borough Road, Middlesex, TW20 0EX, Tel. 01-894 781 28A, and are returnable within 10 days.

THE UNIVERSITY OF EXETER LECTURERS IN COMPUTER SCIENCE

Applications are invited for two lectureships in the new Department of Computer Science, founded in September, 1976.

Candidates should have special interests and qualifications in at least one of the following fields: systems analysis and design; operating systems; computer languages and language theory; data base management; automatic programming; measurement and modelling of computer-based processes; symbolic and algebraic manipulation and social aspects of computing.

Salary on the lecturers' scale: £3333-£8555 p.a. It is intended that one of these appointments will be made at a commensurate salary within the first four points of the scale (£3333-£3875 p.a.). Both appointments will be subject to a probationary period not exceeding three years with the prospect of permanency thereafter.

Further particulars may be obtained from: Mrs. M. Wilson, Administrative Assistant (Appointments), University of Exeter, Northcote House, Exeter EX4 4JL, to whom applications (with four copies, overseas candidates one copy) should be forwarded by 1 December, 1977. Please quote reference number 1/36/3184.

THE QUEEN'S UNIVERSITY OF BELFAST

THE COMPUTER CENTRE
DIRECTOR

The Senate of the Queen's University of Belfast invites applications for the Directorship of the Computer Centre, founded in 1976, from 1st January, 1978, or such other date as may be arranged. The Centre contains an ICL 1908S and an ICL 1904A and has 7.5 staff. The salary will be £8,798 per annum (under review) with contributory pension rights under FSSU/USS. Closing date: 16th December, 1977.

Further particulars may be obtained from the Personnel Officer, The Queen's University of Belfast, Belfast BT7 1NN, Northern Ireland. (Please quote Ref. 77/CN.)

UNIVERSITY OF NOTTINGHAM School of Education

COMPUTER ASSISTANT

Applications are invited for the above position. The responsibilities include advising on and supervising the preparation of data and processing programs and advising on the adaptation of programs.

The successful applicant should be a graduate or equivalent educational standard with experience of using on-line terminals.

Salary on a scale ranging to £2876 per annum.

Further particulars and terms of application may be obtained from: The Assistant Secretary, University of Nottingham, Nottingham University Park, Nottingham NG7 2RD.

4th Generation Mainframe Systems Engineering and Sales

Amdahl are the fastest growing high performance computer manufacturers in the world. There are now over 70 Amdahl 470 systems installed world wide with the first UK system about to be installed. This is an opportunity to get in on the ground floor in the UK company which is responsible for installation in the UK and Northern Europe and for software support throughout Europe. The new UK operation is based in West London.

Mainframe Sales

The projected British sales effort based on detailed market evaluation calls for salesmen and women with at least 5 years experience, a high degree of technical competence and a proven record of success in marketing large systems. A number of posts are available where management experience would be highly desirable. The sales team can count on the support of fully trained and highly motivated engineering and software specialists based in the UK.

Field Systems Engineers

The requirement is for Systems Engineers who should have extensive knowledge and experience in the use of large IBM operating systems (MVS, SVS, VS/1, VM, VMT etc.) and a flexible and innovative approach to problems and diagnostic methods. Software support includes installation, sales support and on site operating system maintenance. Field systems engineers should be able to show that they are responsive to customers needs and have enough confidence in their technical ability to deal directly with users' senior management. Opportunities exist either in the central support group or for working directly with customers.

Amdahl have created a friendly environment in which enthusiasm, initiative and success are well rewarded. An exceptionally generous financial package can be negotiated.

Please apply in strict confidence with brief experience to date to:

Peter V. Williams, Managing Director, Amdahl (UK) Limited,
Viking House, 29/31 Lampton Road, Hounslow,
Middlesex TW3 1JD. Tel: 01-572 4312.

amcdahl

HERTS AND NORTH LONDON

We specialise in D.P. recruitment for clients in Herts and North London and the following vacancies are taken from our current register:

CITY E.C.1
Small IBM System 3/4/5 installation, shortly to include a Univac 9306 seeking an Analyst/Programmer (up to £5000) and a Programmer (up to £4500). Perks include free meals in a first class restaurant plus generous season ticket loans.

WALTHAM CROSS
A leading retail distribution group, known for its progressive attitude to D.P. development, offers dynamic career opportunities in all levels of Analysts (up to £4000), Analyst/Programmers and Programmers (up to £5000). Although installation is based upon ICL 1904 hardware previous ICL experience is not necessary as the company will arrange conversion training as required.

STANMORE
Centred round an IBM 370/128 and 2 Varitek units using on-line VDU for Stock Recording, our client has a vacancy for a Systems Analyst to manage a team of three Analysts to begin development of financial real-time VDU systems. Commercial IBM experience is a basic requirement - real time working will be given where necessary (up to £6750).

For more information on these and many other vacancies ring
HAYMARKET COMPUTING LIMITED. Tel. CUFFLEY (HERTS) 4130
(UP TO 7.00 p.m.)

Recruitment Consultant

We are ideally seeking someone with a successful record in contract or permanent computer recruitment. Someone who enjoys the challenge of selling, negotiating and servicing the business he or she generates. However, if you lack the recruitment experience but feel your selling abilities combined with your past computing experience would assure your success in this field ring us today.

The successful applicant can expect an excellent career opportunity with management prospects where remuneration is paid on ability by way of basic salary and commissionable income. All applications will be treated in the strictest confidence. If you require any further information and/or confidential discussion on the above telephone us.

HEXAGON
Computer Service
01-438-3871
5th FLOOR SUITE 145 WARDOUR STREET LONDON W1

We're putting on weight in all the right places.

We're putting on weight at our main production centre in London's Oxford Street and at our headquarters in Sunbury-on-Thames. We're involved in a planned programme of expansion to keep pace with the ever increasing demand for our comprehensive DP service from a growing list of clients throughout commerce, industry and the public sector.

We already operate an impressive range of hardware at both locations. Two IBM 370/158s linked as a multi-processor in London and an ICL 2970 at Sunbury, the first, incidentally, ever to go into bureau operation. But now at Sunbury, we're adding a further IBM compatible CPU with a 4 meg of core to increase our IBM services.

All this increased activity and additional hardware means that we're also having to put on some weight on the personnel side, too. To build up our strength so that we can cope with the increasing throughput of work in London and Sunbury. We're looking for additional high calibre PROGRAMMERS and OPERATORS, who can tackle a heavy work load. Men and women who enjoy the challenge of a wide range of interesting assignments and involvement with a variety of languages and operating systems in a high technology data processing environment. Our particular requirements are for IBM OS.

Support Programmers
Cost conscious, commercially orientated communicators with at least two years' experience who are able to work closely with clients in maximising program effectiveness. A good knowledge of COBOL, Assembler, PLI or FORTRAN is required.

BOC Datasolve

Systems Programmers

On line systems specialists for overall control of programs, trouble shooting, systems test and general systems work.

Operators
At senior and junior levels with the emphasis on IBM OS large mainframe installations, preferably with a knowledge of JCL.

At both locations we offer highly competitive salaries with ample opportunities for career advancement within the company which is the largest independent computer services organisation in the country.

Informal Interviews

If you're looking for heavyweight responsibility, then come along and see BOC Datasolve at informal interviews being held at our offices at:

214 Oxford Street, London W1
(nearest underground, Oxford Circus) on

Tuesday, 15th November

between 12 noon and 8 pm.

If you are unable to call in, then write with details of your experience to Tina McKay, Personnel Officer, BOC Datasolve Ltd., 214 Oxford Street, London W1N 0BR. Telephone: 01-637 7141.

D.P. OPPORTUNITIES Surrey

Shift Leader c. £4500

Computer Operator c. £3200

Birds Eye Foods situated at Walton-on-Thames in Surrey, require experienced computer personnel for our twin 2804 computer complex. This system is used not only for on line system but also as a H.A.S.P. work station controlling a remote IBM 360/55.

Suitable applicants will also be involved in the control of a network of 21 remote mini computers. Applicants should have at least three years' operating experience, preferably ICL 1900, and must be prepared to work shift including weekend working. In addition to an attractive and competitive salary and career opportunities we offer modern working conditions, excellent staff facilities and four weeks' annual holiday. Please apply in writing giving details of age, qualifications, work experience and salary to:

R. A. Williams
Personnel Manager
Birds Eye Foods
Limited
Station Avenue
Walton-on-Thames
Surrey

HOLDENESS BOROUGH COUNCIL - FINANCE DEPT. PROGRAMMER/ANALYST

Applications are invited for the above post at Section Head level in the Computer Section of the Finance Department. The Council has recently embarked on computer use for the first time taking on-line service from Humberside County Council's Honeywell computer.

The successful applicant will have a central role to play in developing the use of this service and an ability to positively control and regulate the operational activities of the computer programming work and experience in these fields is also relevant. Knowledge of COBOL is gained in a sophisticated computing environment and a working relationship with the County Council computer staff is envisaged. The salary is negotiable on Grade A.P. 5, £3,825-£4,095 plus salary supplement of £312 p.a. and earnings supplement comprising 5% of total earnings subject to a maximum of £17.38 per month.

Application forms can be obtained from Mr. K. G. Harbottle at the office (Telephone: Skirgham 62333, ext. 242).

Completed forms should be returned to the Chief Financial Officer, Council Offices, Skirgham, North Humberside, not later than noon of 25th November.

LANCETER POLYTECHNIC

HYBRID COMPUTER PROGRAMMER

Required for the analogue/digital/hybrid computing installation in the Department of Electrical and Electronic Engineering. Some digital computer programming experience is essential for this post and a basic knowledge of analogue computer techniques and electronics would be advantageous. A scientific engineering or mathematical degree level qualification is desirable. Training in programming for Honeywell 518/716 computing systems can be provided.

Salary: £3368-£3703 plus £212 plus 5% pay award per annum with possible progression to £4085 per annum.

For application form please apply in writing enclosing a photocopy stamped and addressed envelope to the Assistant Secretary (Personnel), Lancaster Polytechnic, Priory Street, Coventry CV1 5PS. Returnable within 10 days of the appearance of the advertisement.

RSPB THE ROYAL SOCIETY FOR THE PROTECTION OF BIRDS

Britain's largest voluntary conservation organisation is looking for a MANAGER to be responsible for operation of computer (ICL 2902/240), office procedures and office organisation in its Sales Department.

Applicants, male or female, should have sympathy with the Society's aims and be interested in joining an enthusiastic, hard-working team.

Salary will range £3300-£3900 subject to review April 1978. For further details and application form please write, enclosing a.s.e. to Miss Judith Robertson, RSPB, The Lodge, Sandy, Bedfordshire.

INTERDATA

Due to rapid expansion, this internationally known mini-computer manufacturer wishes to fill the following positions in the sales department:

2 Experienced Sales Executives

to work in the Midlands and the North of England. Preferably with mini-computer or bureau sales experience with a knowledge of the commercial and/or industrial scientific systems market. Quote earnings £9 1/2-10K plus Company Car.

Sales Support Analysts

to provide pre-sales technical support to our sales force in the field. Enthusiasm, initiative, knowledge of Fortran, Cobol, and Operating Systems are the qualifications necessary for these demanding positions.

Sales Support Analysts

to provide in-depth technical support to our salesmen, executing and performing investigations into benchmark, Operating Systems and developing demonstration systems. These positions will interest systems programmers/analysts who enjoy "hands on" work and wish to develop their existing expertise in COBOL, FORTRAN, CORAL and Operating Systems.

One of the (Field) Sales Support Analysts will be based at our Manchester Office, whilst the others will be based at the Company's offices in Slough. These positions will involve travel within the U.K. and occasional visits to the U.S.A. The salaries for these posts will range from £5000 to £6800 plus a Company Car and the usual range of benefits. For details and application form, please telephone Tim Marston for the Sales Executive positions E. M. Bell for the Sales Support positions.

INTERDATA LIMITED
227 Bath Road Slough SL1 4AX
Telephone Slough 34511

ANALYST/PROGRAMMER c. £5,000

A challenging opportunity to join the computer department of an international firm of chartered accountants.

We are seeking a young person, with a good academic background, having at least 18 months' solid COBOL experience, to join an enthusiastic team engaged upon the development of an audit package.

This is an exciting opportunity to increase your DP experience as you will be writing programs to run on a variety of frames, including IBM 370, ICL 2900 and Burroughs B5. Future plans include the use of database techniques.

For further details and an application form, contact:

Craig Thrussell on 01-628 6088 or write to him at
Whinnay Murray & Co.
57 Chiswell Street
London EC1Y 4SY

William Key

Please telephone or write to: **Lia Segal, William Key & Partners Ltd.**, 504/78 Corn Exchange Buildings, Corporation Street, Manchester M4 3DU, 061-834 2271, during office hours, 061-928 5495 at other times.

Application forms are a bore!

So, to get that new job you want in the North of England, just complete ours and let us find it for you. Analysts, Programmers, Salesmen and Support Staff are required by our clients who include Manufacturers, Users and Software Houses. Salaries are from £3,500 upwards.

Ref. CW9521

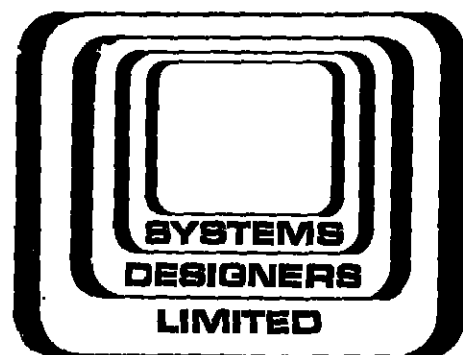
SYSTEMS ANALYST (ACCOUNTING PROJECTS), London, Hampshire. Request to join a group of project concerned with manual accounting systems. To review and analyse existing and new systems. 1000 360/370 units per year. Rewarding position.

SENIOR SYSTEMS ANALYSTS, London, Herts., Surrey, Middlesex. Request to join a group of project concerned with manual accounting systems. To review and analyse existing and new systems. 1000 360/370 units per year. Rewarding position.

You must have at least 3 years' systems design experience and have worked with professional accountants in computer systems. Good and effective communication skills and promotional.

Ring: 01-242 1166 weekdays
01-570 2608 evenings for PROMPT ACTION

HUNTER APPOINTMENTS
Specialists in Computer Staff
Vernon House, 23 Stollen Avenue
Southampton Row, London WC1A 2DN
TUE: Holborn (Kingsway)



COMPUTING SYSTEMS CONSULTANCY

SENIOR CONSULTANCY APPOINTMENTS SALARIES TO £9,000 PLUS BENEFITS

Systems Designers is a leading, and expanding, British systems consultancy specialising in mini and micro-computer applications.

Growing demand for our high quality service means we need top calibre consultants who will establish themselves as leaders in their fields. In addition to their consultancy and research activities, our consultants become involved in projects from the proposal stage and deal directly with clients. A degree of self-motivation is therefore essential, together with eagerness to extend company activities. There are opportunities to contribute to the extensive research programme, through which the company has a good record of attracting government sponsorship for important technological developments.

Head office is in Frimley, Surrey, and we have a nearby centre for the production of microprocessor systems and turnkey management. Our turnover in professional fees is in excess of £1M; we are a British private company with backing from the NEB. Excellent benefits and working conditions include profit sharing and a lively Sports and Social Club.

We are particularly keen to meet senior consultants who are already established in their fields, but will be pleased to discuss opportunities with any top professional able to contribute in our challenging environment.

Please write or telephone:

Alan Wheeler, Systems Director, at Systems House, 57-61 High Street, Frimley, Surrey, GU16 5HJ.
Telephone: Camberley (0276) 63471.

Free Lance Operators

Operators with experience of ICL 1900/George 3 urgently required for short to medium term employment in a large installation located in North Herts. Apply to Box Number 1905, Computer Weekly, Dorset House, Stamford St, London SE1

SALES TRIP BERMUDA!

SALES EXECUTIVE £10,000 + car

Recognised as one of the largest/robust successful mini computer manufacturers in the world. Extensive user base built on a reputation for first class systems engineering support, strong management, enlightened marketing and a sound financial base (£100m). Share in the reputation - write high rewards - enhance your career prospects. Excellent training U.K. and United States. Prepare you for success. Genuine basic provided 6-figure income and the time to Bermuda! Book your trip now! Ref. 88 1088

CH EXECUTIVE (KINGSTON) 01-546 8473

PROGRAMMERS

SOUTH COAST
COBOL OR ASSEMBLER
c £4200

Phone 01-439 6481

(24 hours)

EFFECTIA GRAVIS
Personnel Consultants

NORTH AFRICA

c £10,000

SENIOR PROGRAMMER

French speaking with substantial Burroughs/Unisys experience. Basic experience. Accommodation plus local large company. Telephone 01-288 2101 or 01-402 7101

Computer Specialists

Atkins Computing have become established as one of the leading timesharing and remote access service companies in the U.K., with several regional offices and a sales and service centre in Holland. As part of our continued growth we need to strengthen our support function and the following Specialists, male or female, are required:

Engineering Programmers

To join our growing team of graduate engineers who are complementing their engineering experience with the skills of programming and using this to write and maintain engineering programmes. Vacancies for Civil Engineers with some familiarity of programming, at Epsom, and for Civil and Mechanical Engineers at our Teesside branch. Contact: Clive Stirling.

APL

Support Programmers

Support Programmers with a problem-solving background to work with our sales team. They should have previous experience of APL although FORTRAN could be considered. Contact: Steve Thompson.

Support Analyst/Programmers

To join our Management Services Department. Applicants should have a background of Management Information Systems and project leader potential. Knowledge of APL or FORTRAN is

necessary together with relevant experience in a financial area.

Contact: Steve Thompson.

Commercial Analyst

Programmers and Programmers

To join our Business Systems Department to undertake development of On-Line

and batch systems to meet the needs of an expanding client base. Applicants should have at least eighteen months' COBOL experience, have completed one or more projects, and be used to meeting tight schedules without constant supervision. Experience of On-Line Data Entry, On-Line Sales Order Processing, Accounting Packages or Stock Control would be of particular interest. Contact: Paul Venn.

Software Support

We also have opportunities for graduates with a technical programming background, ideally with a working knowledge of ASSEMBLER and/or FORTRAN, and who have perhaps worked with small computers or in a software house. Our System Support Group provide and maintain operating System Software and give Software Support during operational hours, so ensuring our traditional high standard of service. We also plan to develop Software to meet the Company's long term plans. Contact: Roger Coley.

Please contact managers specified on Epsom 40421, or write giving brief personal and career details to the address below. We offer a pleasant working environment and generous relocation expenses where necessary.

Atkins Computing Services Limited,
Woodcote Grove, Ashley Road, Epsom,
Surrey KT18 5BW.

Atkins Computing



Programmers

Other companies might match us in technology. But our benefits and conditions leave them standing

It's hardly surprising that one of the largest international banks in the world leads the banking industry in the sophistication of its computer usage. And again, it's hardly surprising that such an organisation pays its computer personnel competitive salaries and provides a benefits package it would be extremely difficult to match: low-cost mortgage, personal loan plan, non-contributory pension, subsidised restaurant, and interest-free season ticket loan.

We're offering at least £4500pa - and just see how you would benefit - professionally, personally and financially - with Citibank.

The work

Our configuration, located in our EDP Division in Lewisham, SE London, is an IBM 370/135 operating under OS/VS1 and PDP 11/70's operating under RSX-11. We're looking for bright young people for these new jobs with at

least a year's programming experience - ideally more - with IBM and/or DEC, COBOL, BAL and MACRO 11 languages. You'll join a team supporting existing projects and helping to develop new ones from scratch, getting involved in each stage so that you actually see your work through to implementation. An opportunity that is not readily available to Programmers these days.

And the prospects

Citibank can offer you genuine long-term career prospects - the kind you probably can't hope to get for several years in your present job. You should be capable of taking on team leadership quickly. We have a history of in-house career development and today's new entrants could be tomorrow's managers.

Discover more by sending your CV to: Edward W. Clark, Citibank NA, Citibank House, 336 Strand, London WC2R 1HB. Telephone: 01-240 1222.

CITIBANK

LOW COST MORTGAGE

PERSONAL LOAN PLAN

NON-CONTRIBUTORY PENSION

CITIBANK

SALARY c. £4,500

DATA CONTROLLER

Oil Company

We require a Data Controller to join the Operations Group at our West End Data Centre. The installation comprises an IBM 370/135 operating under OS/VS1 with teleprocessing links to several European centres.

The successful applicant, who will have around 2 years' experience in the data control area using OS-JCL, will be responsible for many aspects of job submission and follow-up. We offer an attractive starting salary, together with excellent benefits, such as 4 weeks' holiday, 60p Lvs per day, contributory pension scheme and season-ticket loan.

For further information, and an application form, please contact:

Alan McIntock
AMOCO EUROPE INC.
20 Cavendish Square
London, W1M 3HP
Tel: 01-408 2195



HALTON BOROUGH COUNCIL

Chief Finance Officer's Department

TRAINEE COMPUTER ASSISTANT

Grade: Assistant 2 (2200-2300) p.a. inclusive of pension and 2 supplements

Applications are invited for the above post of Trainee Computer Assistant within the computer section. This position will provide valuable experience to a person in the early stages of a career in computing. The authority currently operates an ICL 1900 computer, but also has been placed for an ICL 2904 with disc, magnetic tapes and DDE's in the autumn of 1978. Candidates should have a good educational background. A knowledge of programming especially in COBOL would be an advantage.

Applicants will be interviewed, using age, qualifications, experience, and any other supporting information together with the names and addresses of 2 referees, should be submitted to the undersigned not later than 15th Nov. 1977.

R. Trench, Chief Executive, Halton Borough Council, Kingsway, Widdow, Cheshire.

ANALYSTS AND PROGRAMMERS

In line with current expansion plans, Target Computer Services, the Essex based Systems and Software consultancy, now have a number of vacancies for experienced personnel. Salary ranges are from £4,000 p.a., contract fees are in line with market rates.

SMALL BUSINESS SYSTEMS DIVISION
Self-employed people with sound COBOL and/or RPG background required at all levels. They will complement or head up small project teams for developing systems on our in-house equipment.

MARK IV SUPPORT DIVISION
Highly experienced professionals to join our consultancy staff assisting with:

CONTRACT DIVISION
Current requirements for experienced commercial programmers/analysts in London, Essex, and Kent. Includes: IBM COBOL, PL/I, MARK IV, IMS, IBM COBOL, PL/I, MARK IV, IMS, IBM COBOL, PL/I, MARK IV, IMS.

From telephone and letter details:

TARGET COMPUTER SERVICES, BROOK HOUSE, 4 EASTERN ROAD, ROMFORD, ESSEX, RM1 3AA. TEL: ROMFORD (070) 8282.



THE SALES BIT

How familiarity breeds a barrier to the sale

A PARTICULAR feature of the computer industry, in comparison with other longer established industries is the way in which Christian names are used so freely.

On the briefest acquaintance, regardless of rank, it is normal practice for dialogue to take place on first name terms.

This must to a great extent be a function of the North American influence upon the industry which has brought with it a more casual attitude towards personal relationships.

For people who are new to the computer business this is particularly refreshing, and it gives to all of us a feeling that we are working within a friendly and democratic industry.

However, such an environment contains many pitfalls for the naive and insensitive. "Familiarity breeds contempt" is an old saying well known to all of us, but it has a particular significance for salesmen, particularly those who listen as opposed to those who only hear.

"Familiarity" and its close relative "flippancy" are seldom endearing qualities; on the contrary, they are perhaps two of the better devices for destroying empathetic communications within a negotiatory environment.

What might appear to the salesman to be a personal attitude of friendliness and enthusiasm might be seen by his client as casual and disrespectful.

Don't ever be the first to use Christian names. That should always be the prerogative of the buyer. What is more important, make it clear that you have respect

for him, his company and its product, simply by your manner and the words you use.

"Hi, Fred" may seem to be a nice cheery first-time greeting to the president of an international corporation.

A man of that stature will certainly be too smart to let you know his real reaction; but rest assured you will have created an instant barrier which will subsequently have to be taken down again, brick by brick.

One might expect this falling to be limited to the young and inexperienced salesman, but not necessarily so.

It is more a function of self awareness and sensitivity, and unfortunately there are many so-called experienced salesmen and egocentric technicians around the computer industry, whose personal objectivity and sales sensitivity is no more developed than it was when they started out.

A number of years ago I was on a sales training course, and during a role playing exercise I had to make a call on a well established client.

In order to demonstrate the good relationship I was able to generate between my client and myself, and also hopefully to throw the instructor, I started the call by saying, "Good morning, Mr. Smith. I had a super time with your daughter last night." Without any sign of reaction at all he looked me straight in the eye, and said "Then you will be sad to learn that she died this morning!"

Get out of that!

TRADER

PRODUCTS

More print capacity

GREATER off-line printing capacity is offered with the DOC-TPS tape-to-print system from Documentation Inc. of Melbourne, Florida.

Up to four of Documentation's high speed line printers may be configured into the system to provide print speeds ranging from 1,250 to 8,000 lpm on a single system.

Documentation's printers are specified to print up to six parts, which will give the user the equivalent of 64,000 lpm per system. The DOC-TPS operates with between one to four industry compatible tape decks, and with one central controller.

Other features include compatibility with Burroughs, Honeywell and IBM tape equipment, top of forms rest, and forms and line counts for job accounting records.

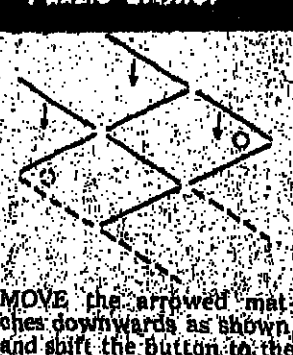
VDU

A VISUAL display terminal which is compatible with the Univac Uniscope 100 and 200 is available from Program. Based on the proven Baudette 540, the new Uniscope Emulators are claimed to offer all the Uniscope features.

The terminals can be linked in a daisy chain, thus eliminating the need for multiplexing. No modification to existing communications protocols or operating procedures are needed.

Program Ltd (CW) Middlesex House, 20 High Street, Epsom, Surrey, Middlesex, Tel: 01-834 8271.

Puzzle answer



MOVE the numbered squares downwards and shift the button to the left.